

# Annual Report 2022/23

#### Humber Acute Services Programme – Background

The Humber Acute Services Programme is about designing hospital services for the future that will meet the needs of our population now and in the long term. Our ambition is to provide the best possible care for our communities, to make the most of the opportunities that new technology and different ways of working can bring and to design the future with input from those who work in and use the services provided by our hospitals.

The Programme is looking at how best to organise the acute hospital services that are currently being provided on the five main hospital sites in the Humber area:

- Diana Princess of Wales Hospital, Grimsby
- Scunthorpe General Hospital
- Goole and District Hospital
- Hull Royal Infirmary
- Castle Hill Hospital

### Engagement work undertaken during 2022/23

During 2022/23, we have continued to involve patients, members of the public, staff, and other key stakeholders in a variety of ways. This has included, sending regular staff, partner and stakeholder newsletters, publishing and promoting the findings from surveys, and responding to questions raised.

Engagement activities also included evaluation workshops involving patients and serviceusers, clinicians, staff and partners across the health and social care sector, local authorities, voluntary and community sector organisations, the public and their representatives. In addition, staff drop-in sessions took place across different hospitals to ensure staff could ask questions about and influence the developing proposals. We also took part in engagement events across Lincolnshire's coastal villages and towns, where many people who access our services live, to hear from women who have used maternity services and to learn about their experiences.

Throughout the year, the team has also been speaking with the public, patients and staff to refresh our Equalities Impact Assessment (EQIA). The feedback provided has helped us to refine our plans and potential options for change by understanding how any future changes to hospital services could impact communities and individuals who already face disadvantages and health inequalities. This work will also help us to show how changes to services could help to address existing health inequalities and improve outcomes for people in our communities.

Since the programme launched in 2018, we have engaged with over 12,000 people and are committed to ensuring this process of listening continues throughout all stages of the programme.

## **Evaluation of Potential Models of Care**

The evaluation of the potential models of care has been led by clinicians, based on evidence and influenced by the involvement of a wide range of stakeholders.

A comprehensive evaluation process has been adopted to gradually narrow down the possible solutions, identify those that are most able to address the issues identified within our Case for Change [https://humberandnorthyorkshire.org.uk/wpcontent/uploads/2020/02/HASR-Long-Case-for-Change\_Final-for-Publication.pdf] and provide the best possible solutions for our population.

The evaluation process and the models were evaluated by the Yorkshire and Humber Clinical Senate in their most recent review that took place in February 2023. The Senate provided assurance that the approach undertaken was robust and the models of care developed represent an improvement to the quality and sustainability of services across the region. Their findings will be published later in 2023.

### Next steps

The financial evaluation of the models will be finalised to enable the pre-consultation business case to move forward through assurance and decision-making.

The team are undertaking engagement planning to support taking forward proposals for public consultation in 2023. The approach to consultation planning is driven by a detailed understanding of the potential impact of any changes and will be targeted to ensure those least able to take part are supported and enabled to have their say.

Further information about the Humber Acute Services Programme is available: <u>https://humberandnorthyorkshire.org.uk/our-work/humber-acute-services-review/</u> For regular updates, please sign up to our stakeholder newsletter: <u>https://bit.ly/signmeup123</u>