



Agenda Item No:

16

<b>Report to:</b>	Humber and North Yorkshire Integrated Care Board
<b>Date of Meeting:</b>	12 July 2023
<b>Subject:</b>	<b>Voice of the Lived Experience</b>
<b>Director Sponsor:</b>	Anja Hazebroek, Executive Director of Communications, Marketing and Media Relations
<b>Author:</b>	Anja Hazebroek, Executive Director of Communications, Marketing and Media Relations and Helen Grimwood, Chief Executive, Hull CVS/Healthwatch
<p><b>STATUS OF THE REPORT:</b> <i>(Please click on the appropriate box)</i></p> <p>Approve <input type="checkbox"/> Discuss <input type="checkbox"/> Assurance <input type="checkbox"/> Information <input checked="" type="checkbox"/> A Regulatory Requirement <input type="checkbox"/></p>	

**SUMMARY OF REPORT:**

The purpose of this paper is to provide the Board with a summary of information relating to the lived experience of people in Humber and North Yorkshire.

As an outcome from the Voice of the Lived Experience Workshop held on 1 June 2023, a small task and finish group has been established to develop and work through a more detailed action plan. This will include colleagues from the Community Engagement and Insight team, Corporate Affairs, Nursing and Quality and Healthwatch. A key action is the development of a framework for the collation of information to be shared with the Board, at future meetings.

In the interim, some background information is shared with the Board:

- Report from the Voice of the Lived Experience Workshop held on 1 June 2023
- Summary of the 'Pride in our Health' insight and campaign in support of our LGBTQ+ Community
- Healthwatch Update – Public Feedback, Year Review and Forthcoming Priorities
- NHS Assembly Report – The NHS at 75: Priorities for the Future

A verbal update will be provided at the Board meeting.

**RECOMMENDATIONS:** *(Specify the recommendation(s) being asked of the meeting - use additional*

*points as appropriate):*

Members are asked to:

- Note the content of the reports and next steps (verbal update at Board meeting)

**ICB STRATEGIC OBJECTIVE** *(please click on the boxes of the relevant strategic objective(s))*

Managing Today	<input checked="" type="checkbox"/>
Managing Tomorrow	<input checked="" type="checkbox"/>
Enabling the Effective Operation of the Organisation	<input checked="" type="checkbox"/>

**IMPLICATIONS** *(Please state N/A against any domain where none are identified)*

Finance	N/A – at this stage
Quality	Insight and intelligence may improve the quality of service access and delivery. No specific implications at this stage.
HR	N/A – at this stage. Early insight from the LGBTQ+ community suggests further training for ICB/S staff may be needed.
Legal / Regulatory	The legal duties on public involvement requires the ICB to make arrangements to secure that people are appropriately ‘involved’ in planning, proposals and decisions regarding NHS services.
Data Protection / IG	N/A – at this stage. Early insight suggests potential improvements around data.
Health inequality / equality	The ICB has a duty to give due regard to the need to eliminate discrimination, harassment and victimisation, to advance equality of opportunity, and to foster good relations between people who share a relevant protected characteristic (as cited under the Equality Act 2010) and those who do not share it; and give regard to the need to reduce inequalities between patients in access to, and outcomes from healthcare services and to ensure services are provided in an integrated way where this might reduce health inequalities.
Conflict of Interest Aspects	N/A
<b>Sustainability</b>	<b>N/A</b>

**ASSESSED RISK:** *(Please summarise the key risks and their mitigations)*

N/A

**MONITORING AND ASSURANCE:** *(Please summarise how implementation of the recommendations will be monitored and the assurances that can be taken from the report)**Risk Mitigation*

N/A

**ENGAGEMENT:** *(Please provide details of any clinical, professional, or public involvement work undertaken or planned. Summarise feedback from engagement and explain how this has influenced your report. If you have not yet engaged with stakeholders include a summary of your plans.)*

N/A – the reports themselves summarise the engagement work undertaken

**REPORT EXEMPT FROM PUBLIC DISCLOSURE**

No  Yes

If yes, please detail the specific grounds for exemption.