

# Patient-Led Assessments of the Care Environment (PLACE)

2022

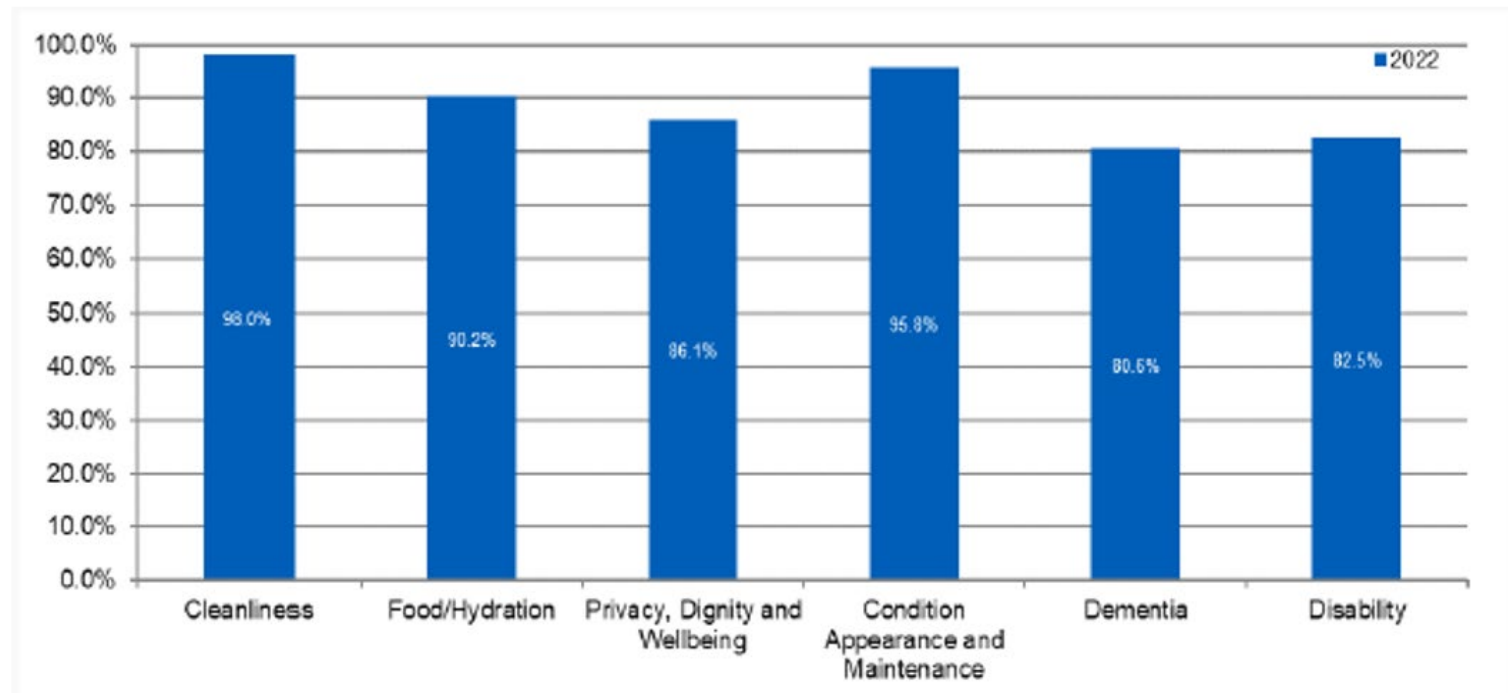


# National Background

- Patient-Led Assessments of the Care Environment (PLACE) are an annual appraisal of the non-clinical aspects of NHS and independent/private healthcare settings, undertaken by teams made up of staff and members of the public (known as patient assessors). The team must include a minimum of 2 patient assessors, making up at least 50 per cent of the group.
- PLACE assessments provide a framework for assessing quality against common guidelines and standards in order to quantify the facility's cleanliness, food and hydration provision, the extent to which the provision of care with privacy and dignity is supported, and whether the premises are equipped to meet the needs of people with dementia or with a disability.
- The PLACE collection underwent a major national review between 2018 – 2019, significantly revising the question set and guidance documentation. Annual review continues before each programme to ensure this collection remains relevant and delivers its aims. The 2019 results established a new baseline, and scores are not comparable with any previously published.
- The 2022 programme was heavily impacted by the covid-19 pandemic (so fewer completed assessments were received) and was further reduced by the need to enforce minimum patient assessor numbers. These results should not therefore be compared with earlier years, including 2019.
- 1,046 assessments were undertaken in 2022 compared to 1,144 in 2019. There were 110 assessments excluded due to missing mandatory assessment components (e.g., external areas) or an insufficient number of patient assessors. Findings are based on the 936 remaining assessments and results are not comparable with previous years.
- Overall, the highest national average domain score was for cleanliness, at 98.0%

# National Results 2022

## National average site score by domain



# HNY Local Assessments and Results

## Results – Humber and North Yorkshire

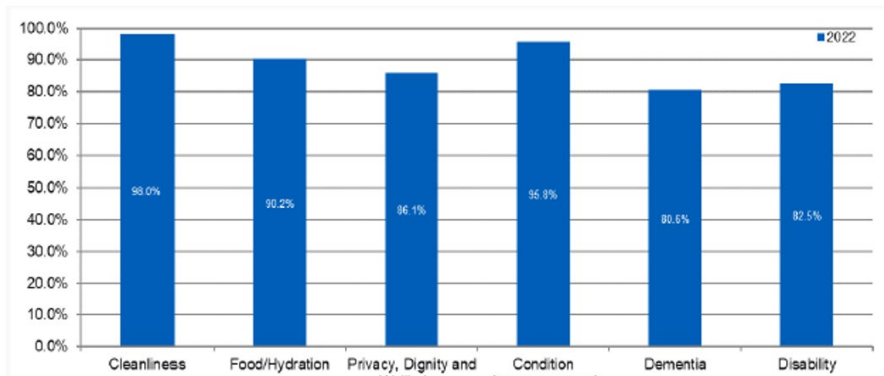


The following tables summarise the results for each ICB in the region, with the trusts scoring **highest** and **lowest within the ICB** highlighted for each domain.

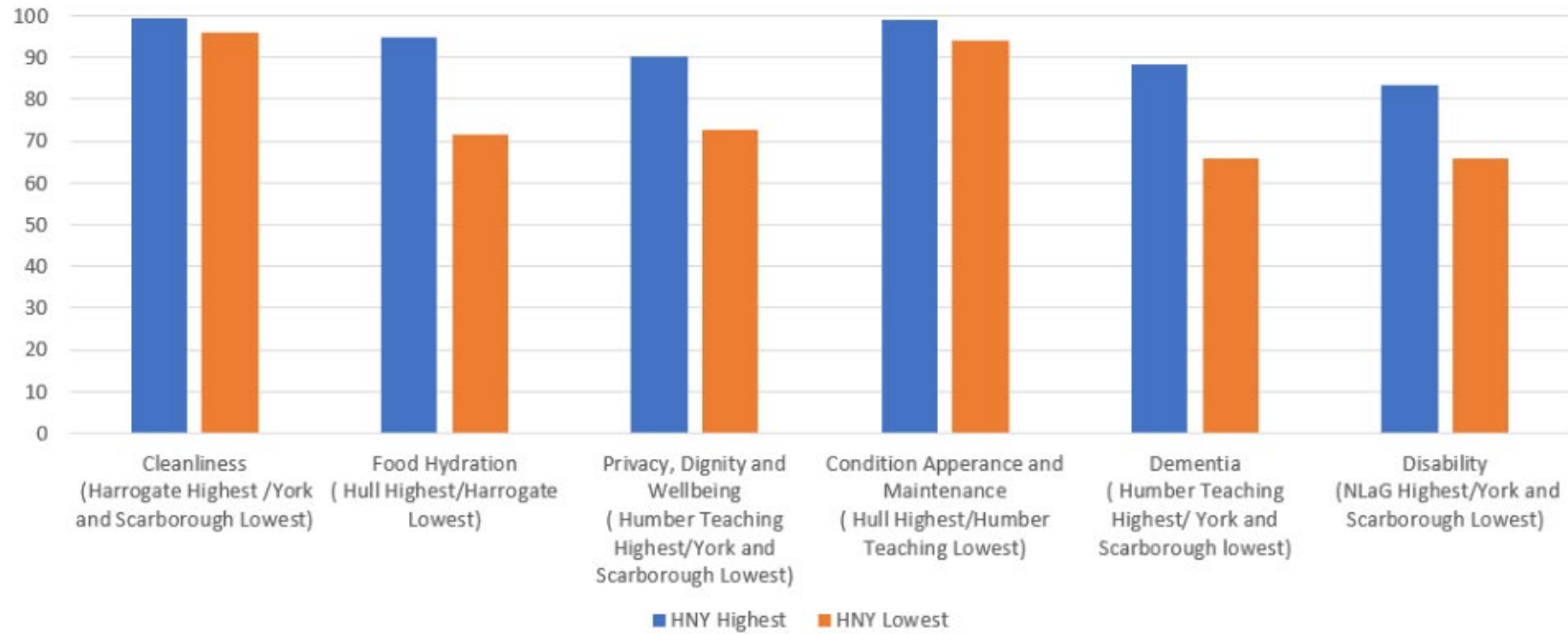
Trust	Cleanliness	Food & Hydration	Organisation food	Ward food	Privacy, Dignity and Wellbeing	Condition Appearance and Maintenance	Dementia	Disability
YORK AND SCARBOROUGH TEACHING HOSPITALS NHS FOUNDATION TRUST	96.04%	73.85%	88.60%	69.90%	72.56%	94.57%	65.97%	66.04%
HARROGATE AND DISTRICT NHS FOUNDATION TRUST	99.49%	71.67%	77.23%	70.06%	80.58%	97.77%	72.61%	73.62%
NORTHERN LINCOLNSHIRE AND GOOLE NHS FOUNDATION TRUST	99.20%	87.95%	83.34%	89.35%	85.78%	98.25%	80.04%	83.48%
HUMBER TEACHING NHS FOUNDATION TRUST	97.86%	92.77%	88.52%	97.12%	90.20%	94.25%	88.42%	83.47%
HULL UNIVERSITY TEACHING HOSPITALS NHS TRUST	99.38%	94.80%	97.30%	94.42%	88.63%	98.91%	77.48%	80.68%

**National – ICB  
HNY  
Benchmarked  
Results**

National average site score by domain



HNY ICB average Site Score by domain



# Overall Performance and Action

- Highest scores for HNY were better than national average scores across all domains
- Lowest scores were poorer than the national average in the areas of Food Hydration, Privacy, Dignity and Wellbeing, Dementia and Disability.
- Two out of five trusts that were PLACE assessed scored below the national average for : Condition, Appearance and Maintenance. These were *YORK AND SCARBOROUGH TEACHING HOSPITALS NHS FOUNDATION TRUST* and *HUMBER TEACHING NHS FOUNDATION TRUST*
- Place Assessment results will be critically reviewed via the Infection Prevention and Control Committee (IPC-C), with the necessary, sharing and cascading exemplar practice and learning, improving and actioning redress of sub-optimal results.