



Agenda Item No:

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Report to:	Humber & North Yorkshire Integrated Care Board
Date of Meeting:	13 September 2023
Subject:	Board Performance Report
Director Sponsor:	Amanda Bloor, Deputy Chief Executive and Chief Operating Officer and Karina Ellis, Executive Director of Corporate Affairs
Author:	Alex Bell, Deputy Director Business Intelligence Shaun Jones, Locality Director
STATUS OF THE REPORT: <i>(Please click on the appropriate box)</i>	
Approve <input type="checkbox"/> Discuss <input checked="" type="checkbox"/> Assurance <input type="checkbox"/> Information <input checked="" type="checkbox"/> A Regulatory Requirement <input type="checkbox"/>	

SUMMARY OF REPORT:

The purpose of this paper is to provide the Board with the latest performance position against the 11 themes in the operational plan. There are 31 priorities within the 11 themes and of the 31 priorities, we have 25 where we have identified performance indicators which are readily available to measure performance. The performance report attached at appendix A provides the Board with the latest position against each of these.

There are several priorities where the indicator has been identified, but the collation of the data requires further work, and we will look to incorporate these as we move forward. There are also a number of the priorities that lend themselves to a narrative or other information such as the use of resources and workforce. We direct the Board to other papers such as the financial update for a progress report.

The report includes an executive summary, details on how to read the report, a dashboard on three pages and then further detail including actions being taken to address any issues highlighted as further information, should people wish to delve into the information beyond the dashboard. The further detail includes a provider or place breakdown dependent on the indicator.

The report reflects some data to the end of July which represents a third of the year so a helpful yardstick of progress so far.

The report now includes workforce information, and this will provide a more rounded perspective given that this was a key part of the operational planning process.

We wish to draw the Boards attention to the following areas which they may wish to discuss further:

- The improved performance of the 4-hour Emergency Care Standard to 70.7% as a result of mapping the Urgent Treatment centre performance to the associated Hospital site, some of which had previously been excluded. One of two Ambulance services underachieving against the CAT 2 ambulance response times. The requirements for winter planning are dealt with under a separate board paper.

- The Number of patients waiting over 65 weeks for the ICB at the end of July continues to reduce and is ahead of plan. with no patients waiting over 104 weeks, 90 waiting over 78 weeks and 2262 waiting over 65 weeks at the end of July. Progress on patient validation and treatment at York and Scarborough Foundation Trust continues as part of their improvement journey in accordance with their Tier 1 status. All things being equal, HUTH have a plan to clear their 78-week backlog by the end of September and York and Scarborough by the end of November 2023. The overall waiting list is continuing to grow, with 15,639 above plan or 8.8%.
- Performance against the 107% activity Elective Recovery Fund requirement continues to go through a validation exercise at national, regional and Integrated Care Board (ICB) level with the release of updated prices for 2023/2024. The current activity assessment of 96.8% for June, and the position of previous months contained in this report, may show an understatement of the actual position which will be reflected in future ICB Board reports.
- Continuing challenges remain around the waiting time for diagnostic services, including the failure of two MRI scanners in August.
- The number of people waiting for cancer treatment, and the faster diagnosis standard, are both off plan.
- 5 of 6 indicators are off plan in Mental Health with only 1 of 3 indicators achieved in Learning Disabilities and Autism
- Workforce positions are Absenteeism rolling 12 months is 4.8% at May 2023: 4.2% for May 2023 (in year 0.5% reduction), Turnover rolling 12 months is 12.2% at May 2023: 15.1% for May 2023 (in year 0.4% reduction) and Agency spend is 23% over plan.

As mentioned, the report will be iterated further and therefore comments on the report are welcome.

RECOMMENDATIONS:

Members of the Board are asked to:

- i) note the development of the Board performance report.
- ii) consider and discuss the performance report: - in particular, the issues highlighted in the report for further attention.
- iii) provide feedback to support the development of the Board Performance Report

ICB STRATEGIC OBJECTIVE *(please click on the boxes of the relevant strategic objective(s))*

IMPLICATIONS (Please state N/A against any domain where none are identified)	
	☒
Enabling the Effective Operation of the Organisation	☒
Finance	Use of resources is a theme in the operational plan with a priority around system financial balance. This will be covered through a separate report to the Board on the financial position.
Quality	Identifying quality and safety risks and deploying our resources in a way that manages quality and safety risks and supports improvement.
HR	Workforce is a theme in the operational plan with a priority around retention and staff attendance. Updates will be provided through the workforce reports to the Board.
Legal / Regulatory	Progress against performance is linked to the system oversight framework.
Data Protection / IG	There are no direct data protection/IG implications relating to this paper, however data protection/IG controls and mitigations will be considered, as relevant, for the production of the report.
Health inequality / equality	The ICB has a responsibility and accountability in relation to reducing inequalities and improving outcomes for the population. The 31 priorities set out in the planning guidance and the ICB operational plan has a theme of prevention and health inequalities. Where these are specific measures, these are included in the report.
Conflict of Interest Aspects	No conflicts of interest are identified in relation to the Performance Report: however, it is noted that COIs will continue to be monitored on a case-by-case basis given the broad scope of the report's contents and the professional/organisational diversity of the Board membership.
Sustainability	There are no sustainability implications relating to this paper, however sustainability controls and mitigations will be considered on a case-by-case basis, as appropriate.

ASSESSED RISK:

Operational Performance – each organisation is managing this risk in line with their internal operational governance systems and processes. Monthly reports are collated and reviewed by the ICB and reported through to NHS England.

MONITORING AND ASSURANCE:

The ICB has a statutory and regulatory obligation to gain assurance on the performance of the NHS against the delivery of the key priorities. This report provides the Board with the oversight of progress and actions that are being taken to rectify where progress is not being made as expected.

ENGAGEMENT:

A wide variety of subject matter experts and senior officers have been engaged in the development of the Board Performance Report.

REPORT EXEMPT FROM PUBLIC DISCLOSURE

No Yes

If yes, please detail the specific grounds for exemption.