



Agenda Item No:

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Report to:	Humber & North Yorkshire Integrated Care Board
Date of Meeting:	10 January 2024
Subject:	Board Performance Report
Director Sponsor:	Amanda Bloor, Deputy Chief Executive and Chief Operating Officer and Karina Ellis, Executive Director of Corporate Affairs
Author:	Alex Bell, Deputy Director Business Intelligence Shaun Jones, Acting Director of Planning and Performance
STATUS OF THE REPORT:	
Approve <input type="checkbox"/> Discuss <input checked="" type="checkbox"/> Assurance <input type="checkbox"/> Information <input type="checkbox"/> A Regulatory Requirement <input type="checkbox"/>	

SUMMARY OF REPORT:

The purpose of this paper is to provide the Board with the latest performance position against the 31 Objectives in the 2023/24 Operational plan. The performance report attached at appendix A provides the Board with the latest position against each of these.

There are several priorities where the indicator has been identified, but the collation of the data requires further work, and we will look to incorporate these as we move forward. Of the 4 remaining indicators to be included, they should all be available within the next 3 months. There are also several of the priorities that lend themselves to a narrative or other information such as the use of resources and workforce. We direct the Board to other papers such as the financial update for a progress report.

The report includes an executive summary, details on how to read the report, a dashboard on three pages and then further detail including actions being taken to address any issues highlighted as further information, should people wish to delve into the information beyond the dashboard. The further detail includes a provider or place breakdown dependent on the indicator.

The report reflects some data to the end of November, which gives a helpful yardstick of progress so far and the challenges for the remainder of the year. The report now also includes adjusted trajectories and those agreed as part of the financial and operational reset for the remainder of the year as presented in other papers.

We wish to draw the Boards attention to the following areas which they may wish to discuss further:

- The performance of the 4-hour Emergency Care Standard is 68% for the ICS, with two Acute Trusts, Harrogate District Foundation Trust, and Hull University Hospital Trust most adverse to plan. Both Ambulance services are underachieving against the CAT 2 ambulance response times national standards with deteriorating positions. Y&SFT and the associate subsystem have the most challenges on flow closing following by HUTH and the East Riding of York and Hull sub system.
- The Number of patients waiting over 65 weeks for the ICB at the end of November continues to be ahead of plan and a continued improvement, however, further Industrial Action and winter pressure will add risk to this trajectory.

The ICS has Zero patients waiting over 104 weeks, projected 27 patients waiting over 78 weeks and 1598 waiting over 65 weeks at the end of November. The 104 week and 78-week position has continued to improve.

- The overall waiting list is continuing to grow, with 14,573 above plan.
- The Elective Recovery Fund requirement has been furthered reduced to 105% to reflect the impact of Industrial Action. Performance continues to be positive and the current confirmed activity assessment to the end of August is 112.3%.
- Continuing challenges remain around the waiting time for diagnostic services.
- The number of people waiting for cancer treatment past 62 days is averse to plan and deteriorating, with 816 patients waiting for treatment and the faster diagnosis standard is also off plan with 2 off 4 Trust adverse to plan.
- All indicators are off plan in Mental Health and in Learning Disabilities and Autism
- Workforce Absenteeism is 4.6% at September 2023, and turnover 14.7% for September 2023. Bank and Agency use across the ICS is above plan.

As mentioned, the report will be iterated further and therefore comments on the report are welcome.

RECOMMENDATIONS:

Members of the Board are asked to:

- note the development of the Board performance report.
- consider and discuss the performance report: - in particular, the issues highlighted in the report for further attention.
- provide feedback to support the development of the Board Performance Report.

ICB STRATEGIC OBJECTIVE

Managing Today	☒
Managing Tomorrow	☒
Enabling the Effective Operation of the Organisation	☒

IMPLICATIONS

Finance	Use of resources is a theme in the operational plan with a priority around system financial balance. This will be covered through a separate report to the Board on the financial position.
Quality	Identifying quality and safety risks and deploying our resources in a way that manages quality and safety risks and supports improvement.

HR	Workforce is a theme in the operational plan with a priority around retention and staff attendance. Updates will be provided through the workforce reports to the Board.
Legal / Regulatory	Progress against performance is linked to the system oversight framework.
Data Protection / IG	There are no direct data protection/IG implications relating to this paper, however data protection/IG controls and mitigations will be considered, as relevant, for the production of the report.
Health inequality / equality	The ICB has a responsibility and accountability in relation to reducing inequalities and improving outcomes for the population. The 31 priorities set out in the planning guidance and the ICB operational plan has a theme of prevention and health inequalities. Where these are specific measures, these are included in the report.
Conflict of Interest Aspects	No conflicts of interest are identified in relation to the Performance Report: however, it is noted that COIs will continue to be monitored on a case-by-case basis given the broad scope of the report's contents and the professional/organisational diversity of the Board membership.
Sustainability	There are no sustainability implications relating to this paper, however sustainability controls and mitigations will be considered on a case-by-case basis, as appropriate.

ASSESSED RISK:

Operational Performance – each organisation is managing this risk in line with their internal operational governance systems and processes. Monthly reports are collated and reviewed by the ICB and reported through to NHS England.

MONITORING AND ASSURANCE:

The ICB has a statutory and regulatory obligation to gain assurance on the performance of the NHS against the delivery of the key priorities. This report provides the Board with the oversight of progress and actions that are being taken to rectify where progress is not being made as expected.

ENGAGEMENT:

A wide variety of subject matter experts and senior officers have been engaged in the development of the Board Performance Report.

REPORT EXEMPT FROM PUBLIC DISCLOSURE

No Yes

If yes, please detail the specific grounds for exemption.