



HNY ICB Committee Assurance and Escalation Report

Report to: HNY Integrated Care Board

Report from: Quality Committee

Date of meeting: 27 June 2024

Committee Chair: Mark Chamberlain, Chair of the Quality Committee

Director Sponsor: Teresa Fenech, Executive Director of Nursing & Quality

Author: Kate Bedford, Senior Clinical Programme Manager

Key agenda items covered by the meeting

(A bulleted list of the key agenda items discussed at the meeting)

Governance

- Quality Accounts 2023-24
- ICB Quality Committee Policies:
 - Safeguarding:
 - Staff Experiencing Domestic Abuse policy
 - Sexual Safety Policy
 - Sexual Safety Charter
- Annual report - Learning from lives and deaths – People with a learning disability and autistic people (LeDeR)

Quality

- Healthwatch
- Maternity
- Patient Safety Committee update
- Quality Dashboard update
- Urgent and Emergency Care
- Significant Issue: Paediatric Audiology
- Children's Continuing Care (CCC)
- Risk update / QC Risk Register
- Reflections of the meeting (Alert, Advise, Assure)

Papers shared for information with queries invited by exception only

- Place Quality - 4A Report
- Board Assurance Framework (BAF)
- [All Committee Terms of References](#)
- Publication - [Quality Assurance and Improvement Framework](#)
- Updated Quality Functions: Responsibilities of providers, Integrated Care Boards and NHS England April 2024 – working document
- [NHS England » NHS Oversight and Assessment Framework consultation](#)
- Individual Funding Request (IFR) policy update
- Feedback from Regional Quality Group 24th May 2024
- Providers in Quality Improvement Group Status update
- Quality Committee Forward Planner 2024
- Ratified Minutes System Quality Group – 11 April 2024
- [NHS England » Pre-election guidance for NHS organisations](#)

ALERT - (BY EXCEPTION ONLY key matters and/or risks to alert or escalate to ICB Board

Urgent and Emergency Care (UEC) - updates included ambulance handover delays and how the Yorkshire Ambulance Service (YAS) categorises calls; the Duty of Rescue Protocol being outlined as part of this. Ambulance delays and "corridor care" continue to remain high risk with a significant

mortality rate. Additional continued risks impact such as COVID19, infection prevention control and industrial action; all of which have robust processes in place but continue to add pressure to services. Local arrangements were discussed in terms of whether they are good enough to drive what needs to be done i.e. are the right people around the table to make the required decisions.

It was agreed that UEC updates need to continue being brought to the Quality Committee and that YAS would bring two additional updates to the August Quality Committee in support of Ambulance Handovers and Corridor Care.

ADVISE AND / OR ASSURE - (BY EXCEPTION ONLY - Key decisions and any updates to advise the ICB Board on the matters the Committee was able to take assurance on or where additional information was required)

- **Quality Accounts 23/24 – Approved** and published end June 2024. Assurance provided that an updated Quality Assurance and Improvement Framework (QAIF) will reflect provider quality priorities.
- **ICB Quality Committee Policies - Approved**
 - Safeguarding: Staff Experiencing Domestic Abuse policy
 - Sexual Safety Policy
 - Sexual Safety Charter
- **Annual report - Learning from lives and deaths – People with a learning disability and autistic people (LeDeR) – Approved**
- **HealthWatch** – An update in support of migrant health within the ICB was provided with a particular focus on migrant experiences of accessing and using health care. Feedback was received via interaction with Local Authorities to support the needs of asylum seekers (along with Ukrainian migrants wanting to return to Ukraine due to the lack of support).
- **Maternity** – a brief update was provided highlighting areas with outstanding risks to the quality aspects of the maternity/neonatal units. The committee was assured all other areas are either completed or are running to schedule as part of the local maternity and neonatal system (LMNS) workplans for 2024/25.
- **Patient Safety Committee Update** - Members were provided with an update following the first Patient Safety Committee (PSC) held on 23 May 2024 (a sub-committee of the Quality Committee). Updates and/or assurances in terms of the Sodium Valproate alert will be captured as part of PSC; and it is worth noting that a review the ICBs approach to ensuring providers achieve compliance with the Sodium Valproate National Alert, was agreed.
- **Significant Issues** - an update was provided in relation to Paediatric Audiology
- **Children's Continuing Care (CCC)** - An external review into CCC services was provided which supports how the ICB will transform delivery of CCC care.
- **Risk Update / Quality Committee Risk Register** - Members were provided with a Quality Committee Risk Register dashboard. Clarity was provided that there had been slight updates following the April Quality Committee in terms of risks being aligned with the ICB Strategy. It was noted two additional risks were added i.e maternal mental health and primary care.
- **Any Other Business:**
 - Nursing and Quality Directorate Consultation update
 - Perinatal mental health issues update
 - Industrial action update

HNY ICB Committee Assurance and Escalation Report

Report to: HNY Integrated Care Board

Report from: System Quality Group

Date of meeting: 13 June 2024

Committee Chair: Teresa Fenech, Executive Director of Nursing and Quality

Director Sponsor: Teresa Fenech, Executive Director of Nursing and Quality

Author: Krishnen Sawmynaden, Senior PM / Nicky Windle, Head of Clinical Office.

Key agenda items covered by the meeting

(A bulleted list of the key agenda items discussed at the meeting)

The following areas were discussed:

- Update on the Patient Experience: Autism in Schools (AIS) work in North East Lincolnshire (NEL)
- Update on Integrated support for Children and Young People (CYP) through the admissions avoidance hub
- Workforce Oversight Update on the workforce breakthrough programme
- Hot Topics
- Feedback from partners and collaboratives
- Overview/thematic review of current quality 'Place based' risks/issues/improvements
- Regional Quality Group feedback
- Urgent and Emergency Care (UEC) Update
- Discussions around Quality Impact Assessments in the context of current financial challenges
- Meeting Reflections and Risks

ALERT

(BY EXCEPTION ONLY - key matters and / or risks to alert or escalate to the ICB Board)

Any items to be escalated are via the Quality Committee

ADVISE AND / OR ASSURE

(BY EXCEPTION ONLY - Key decisions and any updates to advise the ICB Board on the matters the Committee was able to take assurance on or where additional information was required)

Advise and Assurance Summary

Patient Experience: Autism in Schools (AIS) and Health Care Updates in North East Lincolnshire (NEL)

AIS Achievements:

- **Support for Autism in Schools:** Aims to enhance the educational experience for children with autism.
- **Parent-to-Parent Support:** Encourages a supportive network among parents.
- **Training Programs:** Offers comprehensive autism and neurodiversity training.
- **Self-Understanding Techniques:** Incorporates strategies to help children understand themselves better.
- **Integrated Support via Admissions Avoidance Hub:** Coordinates efforts to prevent unnecessary hospital admissions, leading to £2 million savings from 2020 to 2024.

Workforce Breakthrough Update:

- **Career Visibility:** Efforts to make health and care careers more visible within the community.
- **New Task Groups:** Formation of new groups as part of the 2024/25 program to address specific issues.
- **Supportive Committees:** Six formal committees will drive key strategic initiatives.

Hot Topics:

- **Labour Exploitation:** Addressing issues of labour exploitation in the care sector and tackling gang masters.

- **Sexual Safety Charter Training:** "Save Lives" will offer training in line with the July deadline for the Sexual Safety Charter.
- **Safeguarding Alerts:** Ongoing work to improve the safeguarding alerts process within the NHS.

Feedback from Partners:

- **Comprehensive Updates:** Regular updates from all partners to share learning and strengthen engagement.
- **Enhanced Engagement:** Continuous efforts to improve the robustness of updates at each SQG meeting.

Thematic Review of Quality Issues:

- **System Pressures:** High demand on Urgent and Emergency Care services.
- **Suicide Rates:** Increase in suspected suicides in the first quarter of 2024.
- **Workforce Pressures:** Ongoing staff shortages across many system partners.
- **National Living Wage Impact:** Effects on the care sector.
- **NHS Dentistry Concerns:** Ongoing issues within the ICB footprint.
- **Infectious Disease Cases:** Managing Norovirus, Measles, COVID, and VRE cases in Hull and East Riding.
- **CYP Referrals:** Significant rise in referrals for ADHD, Autism, and Speech and Language Therapy (SALT).
- **Migrant Health:** Discussions on migrant health surveillance and care provision.
- **IPC Hydration Project:** Pilot project to increase hydration in care home residents over 65.
- **FFP3 Mask Fit Training:** Training in response to new measles guidance.

Regional Quality Group Feedback:

- **Regional Challenges:** Thematic challenges seen across the HNY ICB region.
- **NICE Changes:** Updates on NICE's integrated guidance and focus on the Innovation Research and Improvement System (IRIS).

Urgent and Emergency Care (UEC) Update:

- **Performance Decline:** Notable decline in performance, extended ambulance handover times, and bed closures at Scarborough Hospital.
- **Industrial Action:** Impact of ongoing industrial action on services.
- **Agreed Actions:** ICB Executives met to agree on actions, with a follow-up HNY Summit in July for collective engagement.

Quality Impact Assessments:

- **Fiscal Challenges:** Necessity of quality impact assessments due to financial constraints.
- **Proposed Assessments:** ICB quality impact assessment proposed, with a focus on monitoring early warning signs of quality impacts.

Meeting Reflections and Risks:

- **Identified Risks:** Major risks include Urgent and Emergency Care performance and patient safety, industrial action impacts, demand on the UK Health Security Agency, increasing suicide rates, financial pressures, patient experience issues, refugee health updates, and access to dentistry.