



## HNY ICB Committee Assurance and Escalation Report

**Report to: HNY Integrated Care Board**

**Report from: Quality Committee**

**Date of meeting: 29 August 2024**

**Committee Chair: Mark Chamberlain**

**Director Sponsor: Teresa Fenech, Executive Director of Nursing & Quality**

**Author: Kate Bedford, Senior Clinical Programme Manager**

### Key agenda items covered by the meeting

*(A bulleted list of the key agenda items discussed at the meeting)*

#### Governance

- Infection Prevention Control (IPC)
- Updated Quality Functions: Responsibilities of providers, Integrated Care Boards and NHS England
- NHS England / NHS Oversight and Assessment Framework consultation
- ICB Quality Committee Policies
- Complaints, Concerns, Comments and Compliments Annual report

#### Quality

- GP Patient Survey
- Maternity - Maternity and Neonatal Voices Partnerships (MNVPs) and Perinatal Mental Health Services update
- Safeguarding
- Urgent and Emergency Care
- Significant Issues:
  - Sodium Valproate
  - Impact of Civil Unrest Risk update / Quality Committee Risk Register
- Reflections of the meeting
- Papers shared for information purposes only (Queries raised by exception):
  - Place Quality - 4A Report
  - Board Assurance Framework (BAF)
  - Committee Terms of References.
  - Feedback from Regional Quality Group 19 July 2024
  - Providers in Quality Improvement Group Status update
  - GP Data Survey Results
  - Data – Primary Care: GPs per 1000 patients
  - Patient Safety update
  - Special Educational Needs and Disabilities (SEND)
  - Experience of Care update
  - Healthwatch Report
  - Forward Planner 2024
  - Ratified Minutes System Quality Group – 13 June 2024

**ALERT - (BY EXCEPTION ONLY key matters and/or risks to alert or escalate to ICB Board)**

**Urgent and Emergency Care (UEC)** – Whilst UEC continues to be one of the highest risks within the HNY system, assurances were provided to members in terms of steps being undertaken to support oversight and improvement in the delivery of Urgent and Emergency Care to reduce patient safety concerns. Additional updates included but were not limited high intensive users and



handover times / delays with a notable improvement highlighted in terms of handover and corridor care.

**ADVISE AND / OR ASSURE - (BY EXCEPTION ONLY - Key decisions and any updates to advise the ICB Board on the matters the Committee was able to take assurance on or where additional information was required)**

- **Infection Prevention Control (IPC)** - An update set out challenges associated with Gram-negative bloodstream infection (GNBSI), specifically Escherichia coli (E.coli) and the impact on morbidity and mortality for patients, their families and the aging population. The update included a financial overview on the costs associated with managing patients with E.coli bacteraemia and the financial and clinical burden on length of stay. Requirements to develop a system wide response to E.coli bacteraemia was supported by members. Assurance was provided that an update in support of this would be brought back to a future meeting.
- **Updated Quality Functions: Responsibilities of providers, Integrated Care Boards and NHS England** – an update was provided following publication of the updated Quality Functions working document from NHS England (first shared in July 2023 and updated in April 2024). This included but was not limited to clarifying key statutory duties, accountabilities and responsibilities that providers, Integrated Care Boards (ICBs) and NHS England hold for quality. Next steps will include revisiting and mapping HNY ICB governance and aligning with provider, ICB, Regional (NEY), NHS England.
- **NHS England / NHS Oversight and Assessment Framework consultation** - an update outlined the role of the ICBs; which included but was not limited to effective system leadership which balances immediate and longer term priorities. Next steps were outlined which included reviewing the model by March 2025.
- **ICB Quality Committee Policies:** Health Optimisation policy updated – **Approved**. Tranche 1 (57 policies) **Approved**. Tranche 2 due December.
- **Complaints, Concerns, Comments and Compliments Annual report – Approved.**
- **GP Patient Survey** - A summary of the 2024 GP Patient Survey carried out by IPSOS across England was provided. It was noted that the survey highlighted significant variations between Primary Care Networks (PCNs). Assurance was provided that work is ongoing to resolve these variations.
- **Maternity - Maternity and Neonatal Voices Partnerships (MNVPs) and Perinatal Mental Health Services update:**
  - An update was provided on reporting in relation to Mothers and Babies: Reducing Risk through Confidential Enquiry (MBRRACE).
  - Assurance was provided that the Local Maternity and Neonatal System (LMNS) focus the majority of their workstreams on actions to reduce the numbers of pre-term births and stillbirths.
  - An updates on Mental Health Perinatal Services was provided which included an overview of perinatal and maternal mental health services across Humber and North Yorkshire including an overview of commissioning arrangements, gaps in services and plans moving forward.
- **Safeguarding** - Members were reminded that the ICB is committed to safeguarding and promoting the welfare of children, young people, looked after children and adults at risk. It was noted that there is an epidemic in terms of violence against women and girls. Assurance was provided that engagement is strong in support of this with the Local Authorities (LAs).
- **Significant Issues** – updates continue to be provided in support of the Sodium Valproate CAS Alert. Another CAS alert is expected from the Medicines and Healthcare Products Regulatory Agency (MHRA) for men in September. Assurance is provided that a more



detailed report is going to the Patient Safety Committee in October and the National team is updated.

- **Impact of Civil Unrest** – a video was shared which highlighted frontline staff experiences.
- **Quality Committee Risk Register** - Members were provided with the Quality Committee Risk Register dashboard. Agreement was reached that there are two significant risks which need to be retained i.e. Mental health perinatal services and maternity and neonatal services.