

Agenda Item No:	14
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<b>Report to:</b>	Humber and North Yorkshire Integrated Care Board
<b>Date of Meeting:</b>	9 October 2024
<b>Subject:</b>	<b>Working with People and Communities – Refreshed Strategy</b>
<b>Director Sponsor:</b>	Anja Hazebroek, Director of Communications, Marketing and Media Relations
<b>Author:</b>	Mark Williams, Head of Community Engagement and Insight

**STATUS OF THE REPORT:**

Approve  Discuss  Assurance  Information  A Regulatory Requirement

**SUMMARY OF REPORT:**

In Humber and North Yorkshire (HNY, we published our first Working with People and Communities Strategy in 2022. While not a statutory requirement in itself, each ICB is expected to have a strategy for how it expects to work with people and communities, and therefore fulfil its legal duties in respect of public involvement.

In 2022, HNY ICB was new and developing and we committed to the further development of this strategy with our partners and communities. We also said we would align with other strategies as they emerged.

This refreshed Working with People and Communities Strategy reflects on the feedback we have received. It also aligns with our System Strategy.

The approach outlined will help us to have more meaningful conversations, with our rich and diverse communities to ensure voice is truly at the heart of everything we do. It will also help people know how their voice can shape our work.

The refreshed strategy covers a 4-year period until 2028. Delivery plans underpinning the approach will be continually reviewed and improved.

**RECOMMENDATIONS:**

Members are asked to:

- i) Note and discuss the key themes.

**ICB STRATEGIC OBJECTIVE**

Managing Today



Managing Tomorrow	<input checked="" type="checkbox"/>
Enabling the Effective Operation of the Organisation	<input checked="" type="checkbox"/>
Voice at the Heart	<input checked="" type="checkbox"/>

**IMPLICATIONS**

Finance	N/A at present but and may have implications if particular themes and/or recommendations are progressed in the future.
Quality	Better understanding of public perceptions and experience is key to improving quality, access to care and reducing health inequalities.
HR	N/A at present.
Legal / Regulatory	The ICB is required to meet its statutory duties as part of the NHS Act to make arrangements to secure that people are appropriately 'involved' in planning, proposals and decisions regarding NHS services.
Data Protection / IG	N/A at present.
Health inequality / equality	Better understanding of public perceptions and experience is key to improving quality, access to care and reducing health inequalities.
Conflict of Interest Aspects	N/A at present.
Sustainability	N/A at present.

**ASSESSED RISK:**

The primary risk is that the ICB fails to appropriately involve the public in its planning, proposals and decision regarding NHS services, as part of its statutory duty.

**MONITORING AND ASSURANCE:**

As part of the task and finish group activity, governance and assurance is being reviewed.

**ENGAGEMENT:**

The strategy has been developed and reviewed by our public membership (2,000+) and then specifically to our Public Engagement Network for a 90-minute discussion (around 50 attendees from the public). It has also been presented to stakeholders and partners at the Experience of Care Forum.

**REPORT EXEMPT FROM PUBLIC DISCLOSURE** No  Yes

If yes, please detail the specific grounds for exemption.