



## **HNY ICB Committee Assurance and Escalation Report**

**Report to:** HNY Integrated Care Board

**Report from:** System Quality Group

**Date of meeting:** 13<sup>th</sup> February 2025

**Committee Chair:** Paula South, Director of Nursing (Core Statutory Partnerships)

**Director Sponsor:** Teresa Fenech, Executive Director of Nursing and Quality

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### **Key agenda items covered by the meeting**

*(A bulleted list of the key agenda items discussed at the meeting)*

- Hot Topics
- Regional Quality Group feedback
- Feedback from partners and collaboratives
- Maternity and Neonatal update
- Urgent and Emergency Care (UEC) Update
- Functional Overview/thematic review of key risks/issues/improvements
- Meeting Reflections and Risks

### **ALERT**

*(BY EXCEPTION ONLY - key matters and / or risks to alert or escalate to the ICB Board)*

Any items to be escalated are via the Quality Committee

### **ADVISE AND / OR ASSURE**

*(BY EXCEPTION ONLY - Key decisions and any updates to advise the ICB Board on the matters the Committee was able to take assurance on or where additional information was required)*

**Hot Topics:** A recent joint targeted area inspection took place in North Yorkshire which focused on domestic abuse in the context of children. There were significant learnings from the inspection, both for the NHS and its partners. Relevant learning and responses to the feedback will be shared at a future SQG meeting.

**Regional Quality Group:** Key points identified:

- The frequent use of temporary escalation spaces by acute providers.
- The importance of real-time risk management and governance processes to ensure patient safety and quality of care.
- The importance of learning from patient safety incidents and the need for continuous improvement in response to evolving challenges.
- The importance of infection prevention and control (IPC) measures and winter planning.

**Feedback from partners and collaboratives:** Comprehensive updates from partners and collaboratives continue.

**Maternity and Neonatal Update:** A comprehensive update was provided outlining the improvement work being done within maternity and neonatal services which included, but was not limited to, the following updates:

- Managing Delays in Induction of Labour
- Birth Reflections Service
- Workforce Recruitment and Retention
- Maternal Mental Health Services
- Service User Co-Production and Bereavement Care

#### **Urgent and Emergency Care (UEC):**

- Figures show the early part of January was particularly challenging due in part to Infection Prevention and Control (IPC) issues and adverse weather. This resulted in the opening of temporary escalation spaces (TES) and beds within acute providers to accommodate the additional demand.
- There have been significant improvements in ambulance handover delays since mid-December following the implementation of the 45-minute handover. This model will be replicated in Northern Lincolnshire and York in the next month.

#### **Functional Overview/thematic review of key risks/issues/improvements: Key areas points identified:**

- Staffing and capacity issues across several services and teams
- Long waiting times across several services and age groups
- A national alert about equipment overestimating haemoglobin A1C (HBA1C) results
- The significant demands for Children and Young People Speech & Language Therapy services across system

#### **Meeting Reflections and Risks:** The Chair summarised the discussions and identified the following key risks to quality and safety across the system:

- Service delivery issues in relation to Urgent and Emergency Care have worsened and the ICB has moved from Tier 2 to Tier 1 in UEC categorisation nationally, indicating a deteriorating position.
- Whilst IPC demands and challenges seem to be decreasing, it is noted that winter is not yet over and there is scope for an increase in IPC demands in the coming weeks.
- The significant disparity between the public perception of the service they are receiving from primary care and the data held by the ICB regarding the record number of appointments offered to patients is not yet fully understood.
- Ongoing challenges continue regarding waiting lists for ADHD assessments. This continues to be monitored.
- There is a need for collaboration among stakeholders to support and mitigate risks through the development of system-wide Equality Impact Assessments (EQIA).
- It is understood the Children's Wellbeing and Schools Bill will have an impact on health services. It is however unclear how information is being shared with ICBs from the Health System Lead employed by the Department of Education.
- The Sexual Assault Referral Centre (SARC), based at the Anlaby Suite in Hull Royal Infirmary, has been deemed to be no longer fit for purpose to manage acute cases of sexual assault. This decision will result in victims of serious crimes within our area needing to travel to Sheffield to receive the care and investigations they are likely to require.