



HNY ICB Committee Assurance and Escalation Report

Report to: HNY Integrated Care Board

Report from: Quality Committee

Date of meeting: 19 December 2024

Committee Chair: Mark Chamberlain

Director Sponsor: Teresa Fenech, Executive Director of Nursing & Quality

Author: Kate Bedford, Senior Clinical Programme Manager

Key agenda items covered by the meeting

(A bulleted list of the key agenda items discussed at the meeting)

Governance

- ICB Quality Committee Policies Tranche II
- Quality Functions and Safe Delegation
- Freedom to Speak up – Shared Learning

Quality

- Intensive & assertive community mental health treatment review including City Health Care Partnership (CHCP) Action Plan Special Review
- Urgent and Emergency Care (UEC) / Winter Planning / High Intensity Users.
- Significant Issues: Children’s Continuing Care Review update – final report
- NQB Principles for assessing and managing risk
- Risk update
- Reflections of the meeting; Alert; Advise; Assure
- Papers shared for information purposes:
 - Place Quality - 4A Report
 - Sub-committee reports:
 - Board Assurance Framework (BAF)
 - Annual Internal Audit Plan 2024/25
 - Meeting the Medical Needs of Children in Educational Settings
 - Maternity update
 - Terms of References
 - Dashboards - *deferred*
 - Feedback from Regional Quality Group 15 November 2024
 - Providers in Quality Improvement Group Status update
 - Healthwatch Report
 - Forward Planner 2024
 - Ratified Minutes System Quality Group – 10 October 2024.
- AOB:

ALERT - (BY EXCEPTION ONLY key matters and/or risks to alert or escalate to ICB Board)

1. **Urgent and Emergency Care (UEC)** – Quality and safety concerns continue to be raised regarding UEC and Winter planning across the system. This includes the impact of



infection prevention control such as flu, COVID, respiratory syncytial virus (RSV) with a focus on flow and knock on effect i.e. impacts in terms of prioritising patient safety and keeping up with briefings at national level over the Christmas period. Correspondence from NHS England in support of category 5 clinical assessment was shared only on 18 December and was being worked through. UEC Pressures resulted in patient harm issues as well a patient death due to ambulance delays. Yorkshire Ambulance Service's duty to rescue was initiated eight times in one day in Hull whilst prior to this, three times in nine months.

2. **Intensive and Assertive Community Mental Health Treatment Review and City Health Care Partnership (CHCP) Action Plan Special Review** - Members were provided with two updates on the back of the outcome of the review requested by NHS England i.e. all ICBs to undertake an urgent governance review and review of monitoring systems to ensure patients' needs are being met. Key risks and gaps were discussed. Assurance was provided that within the next 12 months, the necessary assurances; especially in terms of differences between what providers believe the gaps are; and what the actual gaps are will be addressed. It was noted there is no funding from NHS England but an expectation to meet gold standard in 12 months (of Mental Health treatment of care). A new risk will be added to the Quality Committee risk register.

ADVISE AND / OR ASSURE - (BY EXCEPTION ONLY - Key decisions and any updates to advise the ICB Board on the matters the Committee was able to take assurance on or where additional information was required)

- **Policies Tranche II** – approved – **see appended at AP1.**
- **Quality Functions and Safe Delegations** - Members were provided with assurances to be achieved and an outline of delegations of accountabilities and responsibilities to the ICB; including the scope of services. Next steps including assumptions made, risks and recommendations were provided. Assurance was provided that Safe Delegations from NHS England's Specialised Commissioning will align with new functional ways of working.
- **Freedom to Speak up – Shared Learning** - Members were assured that the IBB has adopted the FTSU policy; which is compliant with the National Policy.
- **Children's Continuing Care Review update** - Members were updated on the completed review (North Yorkshire and York) which ascertained accuracy of findings and provided clinical recommendations. Assurance was provided that this will be replicated across the ICB between January 2025 – October 2025. Members were assured and invited future updates.
- **National Quality Board Principles** for assessing and managing risk across the Integrated Care System – update provided and link shared to published documentation.
- **Quality Committee Risk Register** – three risks under the domain **delivery improvement** are retained i.e. Maternity / Neonatal, Primary Care and UEC temporary escalation spaces and waiting times for ambulance and assessment in ED departments. A new fourth risk will be added under the remit point 2 of alerts.
- **Applaud** - The Board is asked to note an additional update in the form of an applaud under the remit of Complex Care: Three x Market Engagement events were held for the marketplace in November, including over 100 internal and external stakeholders. A new website was created for the marketplace in support.



AP1

14 policies submitted

- 037 Vasectomy
- 041 Dynamic Splinting using Lycra Suits or Orthotics
- 060 Chronic anal fissure interventions (all ages) - Botulinum toxin injection, Fissurectomy and Lateral internal sphincterotomy
- 061 Hallux Valgus (Bunion) Surgery (Open or minimally invasive)
- 062 Circumcision (all ages)
- 063 Haemorrhoid surgery
- 065 Hydrocele correction (including Hydrocelectomy, Ligation of patent processus vaginalis and Sclerotherapy)
- 067 Tenotomy for curly toe deformity in children
- 074 Botulinum toxin type A for Chronic Migraine
- 075 Botulinum toxin type A for Spasmodic Dysphonia
- 076 Cataracts Surgery
- 077 Endoscopic thoracic sympathectomy-hyperhidrosis
- 078 Hysterectomy for heavy menstrual bleeding
- 081 Oculoplastic eye problems (Oculoplasty)