

# Humber and North Yorkshire ICB Board Assurance Framework

Financial Year 2024/2025

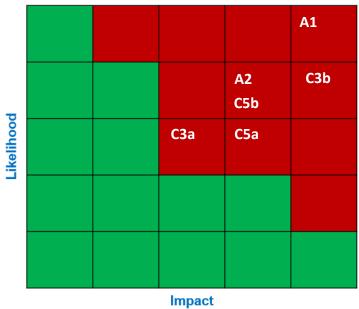
#### V11

The Board Assurance Framework (BAF) sets out the principal risks to the achievement of the ICB's strategic objectives and is a practical means through which the Board can assesses grip against delivery of these. In so doing, the BAF also a primary source of evidence in describing how the ICB is discharging its responsibility for internal control.

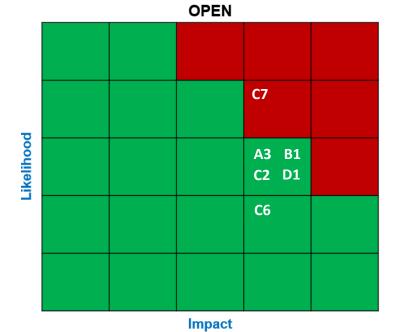
The BAF further sets out the controls in place to manage these risks and the assurances available to support judgements as to whether the controls are having the desired impact. It additionally describes the actions to further reduce each risk.

#### ICB BAF Risk Heat Maps (Based on Risk Appetite)

Strategic Objective	Domain	Risk Appetite	Risks aligned to Strategic Objective	
A: Leading for Excellence	Delivery Improvement	BALANCED (8)	A1 (patient safety)	A2 (2024/25 delivery of operational plan)
	Data and Digital	OPEN (12)	A3 (data and digital maturity)	
	Empowering Collaboratives	OPEN (12)	No risks currently aligned	
B: Leading for Prevention	Population Health	OPEN (12)	B1 (partnership vision and priorities)	
	Relationship with Place	OPEN (12)	No risks currently aligned	
C: Leading for Sustainability	System workforce	OPEN (12)	C6 (ICB workforce sustainability)	C7 (workforce availability & transformation)
	Sustainable estates	OPEN (12)	C2 (Estates)	
	Outcomes lad resourcing		C3a (2024/25 financial resource - ICB)	C3b (2024/25 financial resource - ICS)
	Outcomes led resourcing	BALANCED (8)	C5a (medium-term financial sustainability – ICB)	C5b (medium-term financial sustainability - ICS)
D: Voice at the Heart	Transformative public engagement	OPEN (12)	D1 (patient and public engagement)	
	System voice and relationships	OPEN (12)	No risks currently aligned	



BALANCED



#### Summary of Risks

#### **Strategic Objective A: Leading for Excellence**

							-		
REF	Domain	Principal Risk	Risk Owner	Assurance	Initial Risk Rating	Current Risk	Risk	Status	Movement
				Committee	(Before Mitigation)	(After Mitigation)	Appetite	(In / Out of	from Last
					I L Rating I x L			Appetite)	Quarter
A1	Delivery	1: Failure to effectively recognise, monitor and have mitigating actions to improve standards of local	ED Nursing &	Quality			Q		
	Improvement	care will impact on patient safety and positive health outcomes for local people and communities.	Quality	Committee	5 4 20	5 5 25	BALANCED	OUT	T
				-					
REF	Domain	Principal Risk	Risk Owner	Assurance	Initial Risk Rating	Current Risk	Risk	Status	Movement
				Committee	(Before Mitigation)	(After Mitigation)	Appetite	(In / Out of	from Last
							Annetite)	Quarter	

				I   L	Rating I x L	IL	Rating I x L		Appetite)	Quarter
A2	Improvement	<b>2:</b> Failure to deliver the ICB Operating plan for 2024/25, and the associated 32 national objectives, may result in patients not being treated in a timely and appropriate manner.	Deputy Chief Executive / COO	Finance, Performance4& Delivery Committee5	20	4 4	16	<b>8</b> BALANCED	Ουτ	

BAF REF	Domain	Principal Risk	Risk Owner	Assurance Committee	Initial Risk Rating (Before Mitigation)       I     L       Rating I x L			Status (In / Out of Appetite)	Movement from Last Quarter
A3		<b>3:</b> Failure to develop data and digital maturity (including Cyber Security) will prevent the ICS from delivering against its core purposes.	ED Clinical & Professional	Digital Strategy Committee	5 4 20	4 3 12	12 OPEN	IN	¢

#### **Strategic Objective B: Leading for Prevention**

BAF REF	Domain	Principal Risk	Risk Owner	Assurance Committee		ial Risk Rating fore Mitigation) L Rating I x L	(Afte	rrent Risk r Mitigation) Rating I x L		Status (In / Out of Appetite)	Movement from Last Quarter
	Collaboratives	<ol> <li>Failure of the ICB to align with the wider partnership vision and priorities and therefore not transforming services to achieve enduring improvement to the health &amp; wellbeing of our population &amp; local communities.</li> </ol>	Deputy Chief Executive / COO	Population Health & Prevention Committee	4	4 16	4 3	12	12 OPEN	IN	

#### Summary of Risks

#### Strategic Objective C: Leading for Sustainability

REF	Domain	Principal Risk	Risk Owner	Assurance	Initial Risk Rating	Current Risk	Risk	Status	Movement
				Committee	(Before Mitigation)	(After Mitigation)	Appetite	(In / Out of	from Last
					I L Rating I x L	I L Rating I x L		Appetite)	Quarter
C2		2: The estates infrastructure of the ICS hinders our ability as an ICB to deliver consistently high-quality	ED Finance &	Finance, Performance			12		
	Estates	care.	Investment	& Delivery Committee	4 4 16	4 3 12	OPEN	IN	
							OFEN		
DEE	Demein		Diale Orange	• • • • • • • •	Initial Risk Rating	Current Risk	Risk	Status	Movement
REF	Domain	Principal Risk *RISK C3 – NOW SPLIT BETWEEN C3a AND C3b*	Risk Owner	Assurance	(Before Mitigation)	(After Mitigation)	-		from Last
				Committee	I L Rating I x L		Appetite	Appetite)	Quarter
C3a	Outcomes Led	<b>3:</b> Failure to operate within the ICBs available resources for 2024/25 will cause financial instability	ED Finance &	Finance, Performance					
	Resourcing	leading to poorer outcomes for the population; threaten individual organisation sustainability;	Investment	& Delivery Committee					
		undermine confidence in the ICB leadership; risks the system being subject to escalated oversight from			5 5 25	3 3 9	8	OUT	
		regional and national processes that detract from getting on with the required responsibilities and					BALANCED		
		priorities.							
REF	Domain	Principal Risk *RISK C3 – NOW SPLIT BETWEEN C3a AND C3b*	Risk Owner	Assurance	Initial Risk Rating	Current Risk	Risk	Status	Movement
	Domain				(Before Mitigation)	(After Mitigation)	Appetite	(In / Out of	from Last
				Committee	I L Rating I x L	I L Rating I x L	Appente	Appetite)	Quarter
C3b		3: Failure to operate within the ICSs available resources for 2024/25 will cause financial instability	ED Finance &	Finance,					
	Resourcing	leading to poorer outcomes for the population; threaten individual organisation sustainability;	Investment	Performance &					
		undermine confidence in the leadership; risks the system being subject to escalated oversight from		Delivery Committee	5 5 <b>25</b>	4 5 20	8	OUT	
		regional and national processes that detract from getting on with the required responsibilities and					BALANCED		
		priorities.							
				1			- • •	-	
REF	Domain	Principal Risk *RISK C5 – NOW SPLIT BETWEEN C5a AND C5b*	Risk Owner	Assurance	Initial Risk Rating	Current Risk	Risk	Status	Movement from Last
				Committee	(Before Mitigation)	(After Mitigation)	Appetite	(In / Out of Appetite)	Quarter
C5a	Outcomes Led	5: Failure to deliver a medium-term financial plan for the ICB, that achieves financial sustainability and	ED Finance &	Finance,				Αρρετιτε)	
254	Resourcing	recovery, leading to poorer outcomes for the population; threatens ICB sustainability; undermines	Investment	Performance &	5 5 25	4 3 12	8	OUT	
	-	confidence in the ICB and ICS leadership, as part of the system.		Delivery Committee			BALANCED	001	
		connucree in the icb and ics leadership, as part of the system.		· · · · · · · · · · · · · · · · · · ·					
REF	Domain	Principal Risk *RISK C5 – NOW SPLIT BETWEEN C5a AND C5b*	<b>Risk Owner</b>	Assurance	Initial Risk Rating	Current Risk	Risk	Status	Movement
				Committee	(Before Mitigation)	(After Mitigation)	Appetite	(In / Out of	from Last
	Outroom and and				I L Rating I x L	I L Rating I x L		Appetite)	Quarter
C5b		5: Failure to deliver a medium-term financial plan for the system, that achieves financial sustainability	ED Finance &	Finance,			8		
	Resourcing	and recovery, leading to poorer outcomes for the population; threatens individual organisations	Investment	Performance &	5 5 25	4 4 16	BALANCED	OUT	
		sustainability; undermines confidence in the ICB, ICS leadership and System leaders.		Delivery Committee			DALANCED		

#### Summary of Risks

#### **Strategic Objective C: Leading for Sustainability**

					-							
REF	Domain	Principal Risk	Risk Owner	Assurance	Ini	tial	Risk Rating	C	urrent Risk	Risk	Status	Movement
				Committee	(Be	efore	e Mitigation)	(Af	er Mitigation	Appetite	(In / Out of	from Last
				•••••••••••••••••••••••••••••••••••••••	Т	L	Rating I x L	1	L Rating I x		Appetite)	Quarter
<b>C</b> 6	System	6: Failure to recruit and retain staff of the right calibre and with the right values will prevent the ICB	ED People	Workforce Board								
	Workforce	organisation delivering its core purposes. Lack of effective succession planning will reduce the		(Workforce						12		
		leadership capability of the ICB and limit the impact and effectiveness of the organisation in leading		Committee)	4	3	12	4	2 8	OPEN	IN	
		the improvement and transformation of the HNY health and care system.								OPEN		
			·		-			-		_		
REF	Domain	Principal Risk	Risk Owner	Assurance	Initial Risk Rating				Risk	Status	Movement	
				Committee	(Before Mitigation)			(Aft	er Mitigation)	Appetite	(In / Out of	from Last
					1	L	Rating I x L	Т	Rating I x		Appetite)	Quarter
C7	System	7: Failure to recruit and retain staff of the right calibre and with the right values will prevent the ICB	ED People	Workforce Board								
	Workforce	organisation delivering its core purposes. Lack of effective succession planning will reduce the		(Workforce						12		
		leadership capability of the ICB and limit the impact and effectiveness of the organisation in leading		Committee)	4	5	20	4	16	OPEN	OUT	
		the improvement and transformation of the HNY health and care system.								OPEN		· · /

#### **Strategic Objective D: Voice at the Heart**

BAF REF	Domain	Principal Risk	Risk Owner	Assurance Committee		ial Risk Rating fore Mitigation) L Rating I x L	(After	rrent Risk Mitigation) Rating I x L	Risk Appetite	Status (In / Out of Appetite)	Movement from Last Quarter
D1	Transformative	1: Failure to effectively engage and deliver our legal duty to involve patients and the public in decision	ED	Quality							
	Public	making and service development will prevent the ICS from providing integrated, coordinated and	Communications,	Committee	4	4 16	4 3	12	12	IN	
	Engagement	quality care.	Marketing & MR						OPEN		

#### Ref A1 Risk Analysis (SLIDE 1 OF 2)

Ref: A1	Strategic Objection Leading for Example 1						onitor and have mitigating actio ealth outcomes for local people	•			Domain: very Improvement	Risk Score: <b>25</b>		
Executiv	ve Risk Owner: Exe	cutive Dir	ector of I	Nursing &	& Quality	Assurance Committe	ee: Quality Committee			Date Ad	Ided to BAF: October 20	)22		
	/Inherent Risk		rent Ris			Status:	Risk Analysis	Q1 (2024/2	25) Q2 (2024	4/25)	Q3 (2024/25)	Q4 (2024/25)		
	L Rating	I L	Ra	nting x L	Risk Appetite	In or Out of Appetite	Current Risk Rating	15	15		25	TBD		
5	4 20	5 5		25	8 (BALANCED)	OUT OF APPETITE	Risk Appetite	8 (BALANCI	ED) 8 (BALAN	ICED)	8 (BALANCED)	8 (BALANCED)		
Positiv	e Assurance and	Key Cont	rols in P	Place					Gaps in Control and/or Assurance					
<ul> <li>Plac</li> <li>Qua</li> <li>Geti</li> <li>Qua</li> <li>Inte</li> <li>The and</li> <li>Revi</li> <li>Qua</li> <li>45-r</li> <li>Seri mor</li> <li>UEC</li> <li>Exect</li> <li>Busi Teac</li> <li>Space</li> </ul>	es are establishir lity and equality ting It Right First lity dashboards a rnal audits on qu new Patient Safe community healt iew of ICB formal lity Assurance an minute handover es of escalated ac nitoring through t C Clinical Leadersh c to Exec UEC site iness Intelligence ching Hospital NH	ng Quality impact as Time (GIR nd data a ality relat ty Inciden thore prov governan d Improv policy in ctions put he x3 Pla nip Summ visits, in , Quality I IS Trust, a d Operati	Place G seessmer RFT) prog assurance assurance assurance oviders nce fram ement F place, but in to re ce UEC F it took p York, Sc mprove and Nort ing Proce	Froups, p nts gramme se onse Fra nework a Framewo ut requi flect ad Boards. olace on carborou ement G thern Lin	providing assurance to t e supporting improvement mework (PSIRF) will cor and arrangements ork received by the Qua red performance to be ditional focus and scruti 15 August 2024 and a r ugh, Hull, Grimsby, Scun roup (QIG) for all acute ncolnshire & Goole NHS	he Quality Committee ents in medical care within ne online for all providers lity Committee and the B measured (see gaps) iny, including a UEC summ number of next steps have thorpe took place betwee trust York and Scarborou Foundation Trust. Assura	nit. These are subject to weekly re	ted variations ental health, eview and ersity y Escalation	governance a Continuous of improvemen Clinical leade Reduction in National Gui	arrangen developn at framev ership waiting dance re locally to bility of S and Co and Supe evention	nent and iterations of work (QAIF). times : sharing Clinical risk o be determined Space ompetency ohort ervision and Control	Quality assurance		

## Ref A1 Risk Analysis (SLIDE 2 OF 2)

Ref: A1		Strategic Obje eading for Ex							mitigating actions to improve standards of for local people and communities. Risk Domain: Delivery Improvement						
Exec	Executive Risk Owner: Executive Director of Nursing & Quality       Assurance Committee: Quality Committee       Date Added to BAF: October 2022														
	-	herent Risk			nt Risk itigation)		Status:	Risk Analysis	Q1 (2024/25) Q2 (2024		/25)	Q3 (2024/25)	Q4 (2024/25)		
1	L	Rating	I	L	Rating I x L	Risk Appetite	In or Out of Appetite	Current Risk Rating	15	15		25	25		
5	4	20	5	5	25	8 (BALANCED)	OUT OF APPETITE	Risk Appetite	8 (BALANCED)	8 (BALAN	NCED) 8 (BALANCED)		8 (BALANCED)		

Mitigating Actions To Address Gaps	Target Date	Action Lead	Update on mitigations
Refresh of governance arrangements for Urgent and Emergency Care (UEC) Boards with additional weekly executive UEC Oversight meetings in place for w/c 5/8	Check point: April 25	Deputy Chief Executive / COO	<b>Update:</b> Adjustments were made to the UEC Leadership and Governance arrangements from the Autumn with a lead Acute Chief Executive given designated lead for UEC, alongside a revised governance process. This will be further reviewed from April 2025
Exec to Exec UEC site visits to take place – Harrogate Hospital still O/S	February 2025	Deputy Chief Executive / COO	<b>Update:</b> All acute sites, except for Harrogate, were visited by the ICBs exec team representatives in the summer of 2024. Diary pressures and other factors made this action unable to be completed before the winter period. No plans to complete this action at this stage given various mitigating factors.
Clinical Network would take a lead role in cascade and support for improvement from a clinical leadership perspective	Check point: April 25	ED of Clinical & Professional	<b>Update:</b> The ICS-wide UEC programme has 4 core priorities, one of which is to increase clinical engagement and leadership of UEC. Key actions for this workstream in 2025/26 include fostering a culture of continuous improvement through decentralized, informal collaboration; and increasing clinician engagement in design and decision-making processes. Senior level buy-in within acute organisations is required for success.
Acute providers would target reducing time waiting for a clinical review and reducing time waiting for a bed by focus on criteria lead discharge, estimated date for discharge, and no criteria to reside /pathway zero patients. These actions are supported by the role out of Optica.	Check point: March 25	ED of Nursing and Quality	Update due in March 2025
National Guidance re : sharing Clinical risk – implications and applications locally to be determined	Check point: March 25	ED of Nursing and Quality	Update due in March 2025
Review of provider operating procedures and risk assessments for Temporary Escalation Spaces(TES) across acute services	Check point: March 25	ED of Nursing & Quality / Deputies	Update due in March 2025

#### Ref A2 Risk Analysis

l														
Ref: A2	Strategic Ob Leading for				liver the ICB Operating p ted in a timely and appro	lan for 2024/25, and the as opriate manner.	sociated 32 national c	bjectives, may	Risk Domain: Delivery Improvement	Risk Score: <b>16</b>				
Executi	<b>ve Risk Owner:</b> A	cting Dep	uty Chief Executiv	ve / Chief Operating Officer	Assurance Committee:	: Finance, Performance & Delive	ry Committee	Da	te Added to BAF: May 2024					
-	Inherent Risk		rrent Risk		Status:	Risk Analysis	Q1 (2024/25)	Q2 (2024/2	5) Q3 (2024/25)	Q4 (2024/25)				
1 1	Rating	1	Rating	- Risk Appetite	In or Out of Appetite	Current Risk Rating	16	16	16 16 10					
4 5	20													
<ul> <li>Syst</li> <li>Prov</li> <li>Deta</li> <li>Ove</li> <li>Spec</li> <li>Refr</li> <li>Reco</li> <li>Revi</li> <li>Esta will</li> <li>Boal</li> <li>Reco</li> <li>Step</li> </ul>	viders and places biled monthly per resight of risk by the ciality level report eshed Urgent and overy plans are in sed Corporate Per blishment of 'mo be brought to the ord sited on the ap overy plans are in ping up of focuse	Assurance working c formance the Chief O s at Electi d Emerger place for rformanc nthly Dee Board. proach to place at F ed prioritis	e Group, that inc ollaboratively to s report and dash perating Officer a ive Care and Urge ncy Care (UEC) Bo all Places e report format gi p Dive' supplement winter planning Place sation of UEC and	share learning board to the ICB Board. and the Board ent Care Boards hard iving greater emphasis on m intary performance reports of Financial Plan delivery prior	nain delivery priorities and ke giving real and additional insi rities with weekly governance	l report to the Finance, Performa ey areas of focus ight into risk delivery areas for b re arrangements established to e t into risk delivery areas for boar	oard scrutiny – progress nsure tighter grip and con	ttee. • C c c • N t in is f	Derational pressures and pri our ability to target resources deliver against the plan Not measuring and assessing he system in a timely and me mpacts on our ability to respo ssues arise and widens variat ootprint.	orities impact on effectively to performance across caningful way ond quickly as				
Mitigat	ing Actions To Ac	ldress Ga	ps			Target Date	Action Lead	I	Update on mitigatio	ns due this month				
	The Executive team, supported by the Planning and Performance team, keeps a close eye on the 32 objectives in the Check point: March 25 Deputy Chief Executive / COO Next update due March 2025													

The Executive team, supported by the Planning and Performance team, keeps a close eye on the 32 objectives in the 24/25 plan in terms of delivery and associated risks, supporting Exec leads and the appropriate governance routes as required. Particular focus is on the UEC delivery, 65ww elective waits and cancer delivery to optimise the end of year delivery. All of these are subject to tight NHSE oversight. With the recent publication of the 25/26 Planning guidance and a smaller number of priorities, this will be a further area of focus.

### Ref A3 Risk Analysis

Ref: A3	Strategic Ob Leading for I				<b>RINCIPAL RISK 3:</b> Failure to develop data and digital maturity (including Cyber Security) will prever elivering against its core purposes.					prevent the IC	CS from	Risk Domain: Data and Digital		Risk Score: 12
Executive Risk Owner: Chief Digital Information Officer Assurance Committee: Digital Data and Innovation Comm							nittee		Date A	Added to BAF: Octobe	er 2022			
-	Inherent Risk		urrent R			Sta	itus:	Risk Analysis	Q1	(2024/25)	Q2 (2024/	25)	Q3 (2024/25)	Q4 (2024/25)
IL	Rating	I		Rating I x L	Risk Appetite	In or Out	of Appetite	Current Risk Rating		12	12		12	12
54	20	4	3	12	12 (OPEN)	IN AP	PETITE	Risk Appetite	12	2 (OPEN)	12 (OPEN	J)	12 (OPEN)	12 (OPEN)
Positive	Positive Assurance and Key Controls in Place							Gaps in Control and/or Assurance						
<ul> <li>Finalised and approved Integrated Care Strategy, allowing for focused delivery across system partners</li> <li>Approved Digital Strategy</li> <li>National digital maturity assessment framework</li> <li>Operation Plan approved by the ICB Board and submitted to NHS England</li> <li>SIRO, Caldicott Guardian and Data Protection Officer in Place</li> <li>Data Security and Protection Toolkit completed - no improvement plan required</li> <li>ICS Infrastructure steering group in place with links to cyber expertise</li> <li>Dedicated ICS Cyber Security Group Established chaired by NHSE Regional Cyber security lead, rapidly improving the position and developing a strategy</li> <li>Sharepoint risks mitigated providing a secure collaborative space</li> <li>Cyber event taken place with Board (09/08/2023)</li> <li>Overarching Steering Group and Programme Group have been set up to ensure Electronic Patient Record replacement programme success</li> <li>Bl, analytics and reporting wrt populational health to be developed through population health management programme</li> <li>Working with NHSE Cyber Lead on an appendix to the ICB Digital Strategy outlining our approach to cyber.</li> <li>Recruitment to begin for a programme lead to focus on the ICS-wide cyber programme.</li> </ul>							tegy	<ul> <li>Align digita</li> <li>Electronic harmonisa simplified</li> </ul>	al priorities with t Patient Record re ition of pathways reporting.	he ICP sti placeme , informa	in trends to reduce hea rategy and develop an a ent to be developed acru- ation to be shared more ity risks across the orga	action plan to deliver oss the ICB to support e easily and more		
Mitigati	ng Actions To Ad	dress G	aps		Target Date	Action Lead	U	pdate on mitigations due this month						
Align dig	ital priorities with	the ICP s	strategy a	and	April 2025	CDIO	U	pdate due in April 2025						

develop an action plan to deliver	April 2025	CDIO	Opdate due in April 2025
Electronic Patient Record replacement to be developed across the ICB to support harmonisation of pathways, information to be shared more easily and simplified reporting.	Next update due April 25 (part of 4- year plan)	CDIO	<ul> <li>UPDATE:</li> <li>Across HNY ICB we are undertaking an ambitious programme of updates to our Acute and Mental Health EPR systems. This complex work, which is key to the future of our care delivery plans across the ICB, is proceeding well. Specifically: <ul> <li>Humber Teaching NHS Foundation Trust have procured the TPP EPR and have already successfully completed the first of two of their three phased go-lives.</li> <li>Harrogate and District NHS Foundation Trust and York and Scarborough Teaching Hospitals NHS Foundation Trust have recently completed their EPR procurement and awarded their EPR contracts to Nervecentre. Their work in preparing for their go-lives is currently on track.</li> <li>Hull University Teaching Hospitals NHS Trust and North Lincolnshire and Goole NHS Foundation Trust are developing their business case for a new EPR system. This is at Outline Business Case stage and is proceeding through its approvals process.</li> </ul> </li> </ul>
Development of decision intelligence model	April 2025	ED of Corporate Affairs	Update due in April 2025

#### Ref B1 Risk Analysis

Ref: B1	Strategic Object Leading for Pre			IPAL RISK 1: Failure of prming services to achi unities.	Risk Domain: Empowering Collaboratives	Risk Score: 12						
Executiv	<b>ve Risk Owner:</b> Depu	ity Chief I	Executive / Ch	ief Operating Officer	Assurance Committe	ee: Population Health & Preve	ntion Committee	Da	ate Added to BAF: October 2	022		
-	Inherent Risk		nt Risk Iitigation)		Status:	Risk Analysis	Q1 (2024/25)	Q2 (2024/2	25) Q3 (2024/25)	Q4 (2024/25)		
IL	Rating	L	Rating I x L	Risk Appetite	In or Out of Appetite	or Out of Appetite Current Risk Rating		12	12	12		
4 4	16	· 3	12	12 (OPEN)	IN APPETITE	Risk Appetite	12 (OPEN)	12 (OPEN	) 12 (OPEN)	12 (OPEN)		
Positiv	e Assurance and K	ey Contr	ols in Place					Gaps in Control a	and/or Assurance proach to planning and delivering transformation,			
<ul> <li>Positive Assurance and Key Controls in Place</li> <li>ICB Board includes representation from partners across the health and care spectrum and voluntary, community and social enterprise sectors within Humber and North Yorkshire</li> <li>Integrated Care Partnership (ICP) is well established and draws its membership from partner organisations across the ICS.</li> <li>Integrated Care Partnership (ICP) is well established and draws its membership from partner organisations across the ICS.</li> <li>Integrated Care Strategy supported by ICP at its meeting in December 2022</li> <li>System response to recovery planning and winter planning</li> <li>Senior Leadership Executive Committee (ICB) providing assurance to the ICB Board</li> <li>System Oversight and Assurance Group providing assurance on system performance and delivery</li> <li>Six Places' priorities / strategic intents developed with associated Place Risk Registers</li> <li>Five Sector Collaboratives' priorities / strategic intents</li> <li>Transitional operational agreements with Places/Collaboratives</li> <li>ICB Communications and engagement strategy</li> <li>Integrated Care Strategy now approved by ICP and approved by constituent partners across Humber and North Yorkshire</li> <li>Operation Plan approved by the ICB Board and submitted to NHS England</li> <li>All Places (x6) have Place plans</li> <li>Maturity of ICB – Internal controls and governance (key controls – s75 etc)</li> <li>Bl, analytics and reporting wrt populational health to be developed through population health management programme</li> </ul>									roach to planning and deliver and change (to establish singl d reporting at Place and Popu	e system engine room		

Mitigating Actions To Address Gaps	Target Date	Action Lead	Update on mitigations due this month
Development of decision intelligence model	End Quarter 4 2024/25	ED of Corporate Affairs	Update due in April 2025

## Ref C2 Risk Analysis

Ref: C2	Strategic Objective C: Leading for Sustainability	PRINCIPAL RISK 2: The estates infrastruction	<b>RINCIPAL RISK 2:</b> he estates infrastructure of the ICS hinders our ability as an ICB to deliver consistently high-quality care.					Risk Score: 12		
Executiv	e Risk Owner: Executive Director of Finar	ice and Investment	ommittee	Date A	dded to BAF: November	- 2023				
	nherent Risk re Mitigation) Current Risk (After Mitigation)	Diele Annetite	Status:	Risk Analysis	Q1 (2024/25) Q2	2024/25)	Q3 (2024/25)	Q4 (2024/25)		
IL	Rating I L Rating	<ul> <li>Risk Appetite</li> </ul>	In or Out of Appetite Current Risk Rating	12	12	12	12			
4 4	<b>16</b> 4 3 <b>12</b>	12 (OPEN)	IN APPETITE	Risk Appetite	12 (OPEN) 12	(OPEN)	12 (OPEN)	12 (OPEN)		
Positive	Assurance and Key Controls in Place	2			Gaps in Control and	ntrol and/or Assurance				
overv ICB c Optic Prima Capit HNY EPRR Matu This Appc	nfrastructure Plan work has commenced, view of the Estates, Sustainability and Infr orporate estates review commenced, with ons for identifying underutilised estate and ary Care Estates group in place and operat al and estates group recommenced sustainability steering group in place, to support any critical infrastruc- ure Provider estates planning forums to m risk will form part of the ICB infrastructure inted consultancy to support for Delivery cing with exec director and governance te	astructure position. h ad hoc projects already tal d potential disposals identifi ting well, with the PCN toolk ture failures anage risk and capital plann e plan. of the Health Infrastructure	king place ied as part of the QEP kit work nearing completion ing oversight Plan	linking clinical strategy and infrastruct	sighted, this shoul new format. • Board Reporting of standard set of • Wider overview of maintenance.	d be addresse n Net Zero tar matrix to be ir impact on ch	rting where it makes ser d as the Capital and Esta gets. This is being addre ncluded into the suite of allenged capital position econfiguration schemes	ates Group matures in essed by development f Board reports. n on backlog		

Mitigating Actions To Address Gaps	Target Date	Action Lead	Update on mitigations due this month
Continue to prioritise in line with agreed risk prioritises reflecting the emerging themes of the ICB Infrastructure Strategy and the Design for the Future principles.	End Quarter 4 2024/25	Executive Director of Finance & Investment / Assistant Director of Estates	Update due in April 2025

#### Ref C3a Risk Analysis \*Risk C3 split into C3a (ICB focus) and C3b (system focus)\*

Ref: C3a	Strategic Objective C: Leading for Sustainability	tability leading to the ICB leadership etting on with the	o; Outcomes Led	Risk Score: 9					
Executive Risk Owner: Executive Director of Finance and InvestmentAssurance Committee: Finance, Performance & Delivery CommitteeDate AddDate Add							Added to BAF: April 2024		
-	nherent Risk re Mitigation) Current F	tion		Status:	Risk Analysis	Q1 (2024/25)	Q2 (2024/25)	Q3 (2024/25)	Q4 (2024/25)
I L		Rating Risk A	Appetite	In or Out of Appetite	Current Risk Rating	16	20	20	9
5 5			LANCED)	OUT OF APPETITE	Risk Appetite	8 (BALANCED)	8 (BALANCED)	) 8 (BALANCED)	8 (BALANCED)
Positive	ositive Assurance and Key Controls in Place Gaps in Control and/or Assurance								
<ul> <li>Recei</li> <li>Refin</li> <li>Estab</li> <li>Weel</li> <li>Third</li> <li>Weel</li> <li>(investive)</li> <li>Mont</li> <li>Wide</li> <li>Overstive</li> <li>Full rational profe</li> <li>Third</li> <li>The Same restri</li> <li>Amer</li> <li>Upda</li> </ul>	itment and disinvestment). hly ICB Finance Contracting and Procuspread finance contracting and procusight from the Quality Committee and ange of NHS England expenditure conted and approved Scheme of Reservational audit and external audit reviews of ssional standards and regulatory framparty independent firm contracted to the set of the set	ained members to work versee 1) the ICB statuto eting as a formal sub gro England at Regional and o assess impact of the gr ors of Finance (and HRD urement meeting with t irement team represent d Quality Impact Assessin throls being monitored a tion and Delegation and on financial systems, bud neworks. o assess impact of the gr nvene monthly with repr ncial reporting to incorp n contracted to assess in	ory performance oup of FPD. Ind National Level. grip and control m Ds) across the ICB the entire team. tation throughout ment on finance of and in place by all d Operational Sch dgetary control ar grip and control m poresentation across	and 2) ICS system delivery. The chanisms within the organisation and ICS to 1) review run rate of the ICB's operations ensure and decisions. Individual organisations. The me of Delegation. The financial management, contra- techanisms within the organisations sproviders and local governme thatic review of run rate and brid	expenditure 2) review the bridge back to ny financial/procurement risk or concerns ract management and procurement proce ions of HNY. ent, providing transparency and system vi-	are picked up and mitiga	ting action taken.		ent) efficiencies and reduce cost in the trational and quality cial performance

Mitigating Actions To Address Gaps	Target Date	Action Lead	Update on mitigations due this month
Developing/enhancing an/organisation list of Efficiency and Productivity Opportunities	Checkpoint: March 25	Interim ED of Finance & Investment	Update to be received as part of the Finance report to the Board. Next update due March 2025
Working up and delivering actions to deliver improved financial results	Checkpoint: March 25	Interim ED of Finance & Investment	Update to be received as part of the Finance report to the Board. Next update due March 2025
Developing a Recovery Plans should the year-end result not be delivered	Checkpoint: March 25	Interim ED of Finance & Investment	Update to be received as part of the Finance report to the Board. Next update due March 2025

#### Ref C3b Risk Analysis \*Risk C3 split into C3a (ICB focus) and C3b (system focus)\*

Ref: C3b	Strategic Objecti Leading for Sust		poore the sy	<b>RINCIPAL RISK 3b:</b> Failure to operate within the ICSs available resources for 2024/25 will cause financial instability leading to oorer outcomes for the population; threaten individual organisation sustainability; undermine confidence in the leadership; r ne system being subject to escalated oversight from regional and national processes that detract from getting on with the equired responsibilities and priorities.							Risk Score: <b>20</b>
Executive Risk Owner: Executive Director of Finance and Investment       Assurance Committee: Finance, Performance & Delivery Committee       Date Addee						ed to BAF: April 2024					
-	nherent Risk re Mitigation)	Current Ri (After Mitigati			Status:	Risk Analysis	Q1 (2024/25)	Q2 (202	4/25)	Q3 (2024/25)	Q4 (2024/25)
I L	Rating	R	ating	Risk Appetite	In or Out of Appetite	Current Risk Rating	16	20		20	20
55			20	8 (BALANCED)	OUT OF APPETITE	Risk Appetite	8 (BALANCED)	8 (BALAN	NCED)	8 (BALANCED)	8 (BALANCED)
Positive Assurance and Key Controls in Place										Gaps in Control a	nd/or Assurance
<ul> <li>Rece</li> <li>Refin</li> <li>Estak</li> <li>Weel</li> <li>Third</li> <li>Weel</li> <li>(inve</li> <li>Mon</li> <li>Wide</li> <li>Over</li> <li>Full r</li> <li>Upda</li> <li>Inter</li> <li>Profe</li> <li>Third</li> <li>The S restri</li> <li>Amer</li> <li>Upda</li> </ul>	ement of a robust FPD w lishment of the monthly ly reporting on delivery party independent firm ly documented meeting stment and disinvestmer hly ICB Finance Contract spread finance contract ight from the Quality Cc ange of NHS England exp ted and approved Schen hal audit and external au ssional standards and re party independent firm ystem Leader Forum cor ctions on discretionary s idments have been mad	verienced reta orkplan to ove ICS DOF meet through NHS E contracted to s with Director ing and Procur mmittee and procur enditure cont dit reviews on gulatory frame contracted to tinues to conv pend. e to the finance ependent firm	ined mem ersee 1) th ing as a fo England at assess imp rs of Finan rement me ement tea Quality Im rols being ion and De financial s eworks. assess imp vene mont cial report contracte	bers to work with the comm be ICB statutory performance ormal sub group of FPD. Regional and National Level pact of the grip and control n ince (and HRDs) across the ICE eeting with the entire team. Im representation throughout pact Assessment on finance monitored and in place by a elegation and Operational Sc systems, budgetary control a pact of the grip and control n thly with representation acro ting to incorporate the system ed to assess impact of the grip	e and 2) ICS system delivery. mechanisms within the organisat and ICS to 1) review run rate of the ICB's operations ensure and decisions. Il individual organisations. heme of Delegation. and financial management, cont mechanisms within the organisations.	f expenditure 2) review the bridge back to ny financial/procurement risk or concerns ract management and procurement proce tions of HNY. ent, providing transparency and system vi- dge analysis.	are picked up and mitiga	iting action take	en.	<ul> <li>context of the operative challenges.</li> <li>Organisation finar prioritised over the some organisation</li> </ul>	rent) efficiencies and reduce cost in the erational and quality ncial performance being ne system. Ins have high levels if they may not achieve

Mitigating Actions To Address Gaps	Target Date	Action Lead	Update on mitigations due this month
Developing/enhancing a system/organisation list of Efficiency and Productivity Opportunities	Checkpoint: March 25	Interim ED of Finance & Investment	Update to be received as part of the Finance report to the Board. Next update due March 25
Assurance review process being conducted by NHSE/ICB	Checkpoint: March 25	Interim ED of Finance & Investment	Update to be received as part of the Finance report to the Board. Next update due March 25
All organisations developing Recovery Plans should the year-end result not be delivered	Checkpoint: March 25	Interim ED of Finance & Investment	Update to be received as part of the Finance report to the Board. Next update due March 25
All organisations working up and delivering actions to deliver improved financial results	Checkpoint: March 25	Interim ED of Finance & Investment	Update to be received as part of the Finance report to the Board. Next update due March 25

#### Ref C5a Risk Analysis \*Risk C5 split into C5a (ICB focus) and C5b (system focus)\*

Ref:Strategic Objective C:C5aLeading forSustainability	recovery, leading to poorer out	NCIPAL RISK 5a: Failure to deliver a medium-term financial plan for the ICB, that achieves financial sustainability and overy, leading to poorer outcomes for the population; threatens ICB sustainability; undermines confidence in the ICB and leadership, as part of the system.							
Executive Risk Owner: Executive Directo	or of Finance and Investment	Assurance Committee:	Finance, Performance & Delivery Cor	nmittee	Date Ad	lded to BAF: April 2024			
Initial/Inherent Risk (Before Mitigation) Current (After Mitig		Status:	Risk Analysis	Q1 (2024/25)	Q2 (2024/25)	Q3 (2024/25)	Q4 (2024/25)		
I L Rating I L	Rating I x L Rating	In or Out of Appetite	Current Risk Rating	16	16	16	12		
5 5 25 4 3	12 8 (BALANCED)	OUT OF APPETITE	Risk Appetite	8 (BALANCED)	8 (BALANCED)	8 (BALANCED)	8 (BALANCED)		
Positive Assurance and Key Control	s in Place			Gaps in Cor	n Control and/or Assurance				
<ul> <li>Creation of the design for the future</li> <li>Refresh of the Medium Term Financi</li> <li>An external accounting firm have sup a medium term sustainable financial</li> <li>Identified 10 high impact areas for re</li> <li>Development of a comprehensive pr</li> <li>Re-focus of the Quality Efficiency and term financial plan as set out in Sept</li> <li>Plethora of productivity and efficience</li> <li>Extensive triangulation tools especia</li> </ul>	pported the ICS to review the draft M strategy involving all system partners ecovery. oductivity and efficiency framework f d Productivity Board into a System Eng ember 2023 and the work with the ex cy toolkits available through regional a	become the financial interpr IFP including reviewing the u or the HNY system. gine Room as a mechanism fo ternal firm in March 2024 and national NHS England tea	underlying financial challenge and pro or delivering the ambitions of the mea ams.	<ul> <li>Focus on</li> <li>Capability ambitious</li> <li>Focus on</li> <li>Lack of tr organisat</li> </ul>	y, capacity and cultural s programme of change small scale activities ra- ue "system working" a	managing today rather t rather than action, deliv barriers to delivering a e. ather than high impact in nd continued focus on o n system wide value for	very and so what. large scale and nterventions. delivering individual		

Mitigating Actions To Address Gaps	Target Date	et Date Action Lead I	
Organisational Development work with teams	Checkpoint: March 25	Interim ED of Finance & Investment	Next update due in March
Potential mitigations will be assessed after the 2025/26 Planning Round.	Checkpoint: March 25	Interim ED of Finance & Investment	Next update due in March

### Ref C5b Risk Analysis \*Risk C5 split into C5a (ICB focus) and C5b (system focus)\*

Ref:Strategic Objective C:C5bLeading forSustainability	<b>PRINCIPAL RISK 5b:</b> Failure to recovery, leading to poorer ou confidence in the ICB, ICS leaded	tcomes for the population		•	Risk Domain: Outcomes Led Resourcing	Risk Score: <b>16</b>			
Executive Risk Owner: Executive Director	or of Finance and Investment	Assurance Committee:	Finance, Performance & Delivery Co	mmittee	Date Ad	ded to BAF: April 2024			
Initial/Inherent Risk (Before Mitigation) (After Mitig		Status:	Risk Analysis	Q1 (2024/25)	Q2 (2024/25)	Q3 (2024/25)	Q4 (2024/25)		
I L Rating I L	Rating I x L Ration	In or Out of Appetite		16	16	16	16		
5 5 25 4 4	16 8 (BALANCED)	OUT OF APPETITE	Risk Appetite	8 (BALANCED)	8 (BALANCED)	8 (BALANCED)	8 (BALANCED)		
Positive Assurance and Key Control	s in Place			Gaps in Co	ntrol and/or Assuran	ol and/or Assurance ime is focussed on managing today rather than the longer term.			
<ul> <li>Creation of the design for the future</li> <li>Refresh of the Medium Term Financi</li> <li>An external accounting firm have sup a medium term sustainable financial</li> <li>Identified 10 high impact areas for re</li> <li>Development of a comprehensive pr</li> <li>Re-focus of the Quality Efficiency and term financial plan as set out in Sept</li> <li>Plethora of productivity and efficience</li> <li>Extensive triangulation tools especia</li> </ul>	pported the ICS to review the draft M I strategy involving all system partners ecovery. roductivity and efficiency framework f d Productivity Board into a System En ember 2023 and the work with the ex cy toolkits available through regional a	become the financial interpr TFP including reviewing the u s. for the HNY system. gine Room as a mechanism fo (ternal firm in March 2024 and national NHS England tea	inderlying financial challenge and pro or delivering the ambitions of the me ams.	<ul> <li>Focus on</li> <li>Capabilit</li> <li>ambitiou</li> <li>Focus on</li> <li>Lack of tr organisat</li> </ul>	y, capacity and cultural s programme of change small scale activities ra rue "system working" a	rather than action, deliv barriers to delivering a	very and so what. large scale and nterventions. delivering individual		

Mitigating Actions To Address Gaps	Target Date	Action Lead	Update on mitigations due this month
Organisational Development work with teams	Checkpoint: March 25	Interim ED of Finance & Investment	Next update due in March
Potential mitigations will be assessed after the 2025/26 Planning Round.	Checkpoint: March 25	Interim ED of Finance & Investment	Next update due in March

# Ref C6 Risk Analysis

Ref: C6	Strategic Objective C: Leading for Sustainability	delivering							Risk Domain: System Workforce	Risk Score:
Executiv	e Risk Owner: Executive Direct	tor of People		Assurance Committee	: Workforce Board / Committee			Date Add	ed to BAF: August 202	3
-	re Mitigation)			Status:	Risk Analysis	Q1 (2024/25)	Q2 (2024	4/25)	Q3 (2024/25)	Q4 (2024/25)
I L	Rating	Rating I x L	Risk Appetite	In or Out of Appetite	r Out of Appetite Current Risk Rating	8	8		8	8
4 3	12 4 2	8	12 (OPEN)	IN APPETITE	Risk Appetite	12 (OPEN)	12 (OP	EN)	12 (OPEN)	12 (OPEN)
Positive	e Assurance and Key Contro	ls in Place				Gaps in Cor	ntrol and/or	Assurance	9	
Positive Assurance and Key Controls in Place       Gaps in Control and/or Assurance and Key Control and Agent Staff         • Organisation redesign completed successfully, and organisation-wide learning captured. Ongoing work to assess requirements for further change linked to organisational purpose and emerging national requirements       • ICB organisational purpose and emerging national requirements         • Staff Partnership Forum in place, supporting effective staff side engagement       • ICB organisational purpose and emerging national requirements         • Statf surveys in place providing insight into colleague experience and perception       • Kaff Partnership Forum in place; staff roadshows effective in engaging staff in ICB organisational purpose and will be repeated as required       • Colleague support offer including EAP, occupational health and access to further support for more complex needs in place       • ICB organisations to ICB colleague         • ICB organisational values in development via dedicated project with Executive level support for more complex needs in place       • Communications to ICB colleague         • ICB Talent Management and Succession project underway with Executive level support       • ICB Intersectional Inclusion Network in place, supt ownored in regular staff update: <a href="https://humberandnorthyorkshire.pagetiger.com/ICB-staff-handbook/1">https://humberandnorthyorkshire.pagetiger.com/ICB-staff-handbook/1</a> • Intranet developed by Comms, Marketing and MR, with HR team input       • Ob&T implementation plan coordinated through an Ob&T Engine Room overseen by Executive Directors.       • A health and wellbeing offer for staff has been identified.						lopment bu nificantly les ); NHS avera tive organisa nd increasing colleagues	It not yet launched ss than NHS average pe age ratio 1:70), reducir ational development, c g the risk of burnout of	er head of workforce ng the ability of the creating risk at points r failure to retain		
Update	for staff on range of actions for be shared via staff briefing and d		ganisational People	Next due End Q4 2024/25		ED of People		ate due in A		

## Ref C7 Risk Analysis

Ref: C7	Strategic Objective C: Leading for Sustainability	reductio on prior wide in o	<b>PRINCIPAL RISK 7:</b> Immediate term financial pressures, employment relations challenges and increasing workload lead to reductions in the availability of workforce across the system. This increases the likelihood of failure in delivery or capitalisation on priority workforce transformation initiatives, leading to worsening workforce recruitment and retention challenges systemwide in coming years. Population health outcomes, health inequalities and those choosing to enter training in health and care careers will also be affected.						sation stem-	Risk Domain: System Workforce	Risk Score: <b>16</b>
Executiv	e Risk Owner: Executive Dire	ector of People	2	Assurance Commit	t <b>tee:</b> Workforce	Board / Committee			Date Added	to BAF: August 202	24
-		ent Risk Aitigation)		Status:	Risk Analy	sis	Q1 (2024/25)	Q2 (2024/	25) C	23 (2024/25)	Q4 (2024/25)
I L	Rating I L	Rating I x L	Risk Appetite	In or Out of Appetite	Current Ri	sk Rating	N/A	16		16	16
4 5		16	OPEN	OUT OF APPETITE	Risk Appet	tite	N/A	12 (OPEN	N)	12 (OPEN)	12 (OPEN)
Positive	Assurance and Key Cont	rols in Place	-					Gaps in Control and/or Assurance			
<ul> <li>Peop</li> <li>Phase provi</li> <li>Peop</li> <li>Peop</li> <li>ICB B</li> <li>Effec</li> <li>Exect</li> <li>Stror</li> <li>Imme</li> <li>Caree</li> <li>The F</li> <li>Flexil staff-</li> <li>Resp</li> </ul>	force Board established, incl le Strategy with broad Syster ed approach to transformatic ding immediate and long-ter le governance clarified and c • ground-breaking intersed • Health and Wellbeing Su • Education and Training S • Ethical International Rec • People Story Sub-Commi • Paybill and Agency Mana oard awareness of People ag tive staff side engagement d utive Director of People and g and growing reputation of ediate workforce risks consid ers transformation activity pr INY Education and Training C ole working and wider benefit handbook/1 onse to workforce transform	m ownership on is achieving on assurance o developed to in ctional system- b-Committee; ub-Committee ruitment Sub-C ittee agement Comm genda, partners irectly via Wor People team in HNY Partnersh lered by Workf romoting healt Committee has its published in ation challenge	wide engagement from sys n engagement and effectiv iclude six key forums for str level Inclusion Assembly ; Committee; hittee ship response and key risks kforce Board and via HNY U post, including roles focus nip for leading edge response force Board and located app h and care careers among p been established, which in the Staff handbook promo	stem community; methodol eness rategic medium-term chang Jnion Partnership Forum ed on system workforce tra se to workforce transforma oropriately in BAF people of all ages.	ogy is attracting e, with shared s obying and engansformation tion challenge	g national recognition system leadership: agement at national le	for innovation,	<ul> <li>and care syste lobbying</li> <li>Potential for I with inflation</li> <li>National fund detriment, pa streams</li> <li>Industrial action on workforce</li> <li>Immediate te</li> </ul>	em, for which health and co ling allocation articularly which ion is having in terms of arm financial powth in cont i morale	ch our only lever is o care national fundin ons sometimes calco here CICs are exclud g a significant and w availability, morale I pressure driving lin text of increasing de	ng to fail to keep pace ulated to HNY's ded from funding vide-ranging impact and future attraction mitation on
			ng position of social care	End Q4 2024/	25	ED of People		Update due in Ap			

#### Ref D1 Risk Analysis

Ref: D1	Strategic Object at the Heart	ive D: Vo		<b>PRINCIPAL RISK 1:</b> Failure to effectively engage and deliver our legal duty to involve patients and the public in c making and service development will prevent the ICS from providing integrated, coordinated and quality care.						Risk Domain: Transformative Public Engagement	Risk Score: 12
Executi	ve Risk Owner: Exec	utive Direo	ctor of Com	munications, Marketing & Me	edia Relations	Assuran	ce Committee: Quality Committee		Date A	Added to BAF: October 20	)22
	/Inherent Risk		ent Risk Mitigation)		Status:		Risk Analysis	Q1 (2024/2	5) Q2 (2024/25)	Q3 (2024/25)	Q4 (2024/25)
I	L Rating	I L	Rating I x L	Risk Appetite	In or Out of Ap	opetite	Current Risk Rating	12	12	12	12
4	4 16	4 3	12	12 (OPEN)	IN APPETI	TE	Risk Appetite	12 (OPEN)	12 (OPEN)	12 (OPEN)	12 (OPEN)
Positiv	e Assurance and K	ey Contro	ols in Place	2					Gaps in Control and/o	Assurance	
4       4       16       4       3       12       12 (OPEN)       IN APPETITE       Risk Appetite       12 (OPEN)         Positive Assurance and Key Controls in Place         • Working with People and Communications, Marketing and PR in place working at a strategic level with Executive Directors and Place Directors         • Any key service development/change does include a good level of engagement       • Review of ICB formal governance framework and arrangements underway       • Board 'Deep Dive' of risk in December 2023 (see additional mitigating actions)       • Cross directorate working group est. to progress actions with priorities being mapped of existing intelligence, and development of Voice of the Lived Experience       • Improved position across ICB in terms of engagement, ie walk in centre Hull, NY ADHD/Autism         • Voice of lived experience at every Board meeting in public       • Women's health intelligence tool and Insight Bank developed         • Integrated Impact Assessment (IIA) Tool in place       • First full consultation (HAS) received Good Practice Award from the Consultation Institute         • IIA documents updated online.       • Engagement and consultation assurance framework has been developed         • Communications, Marketing and Engagement Strategy approved by the Board in October 2024.       • The tools and process for integrated impact assessment has been reviewed and updated								d Experience	<ul> <li>Action plans from peop /Healthwatch to be mo</li> <li>Data and business intel population/demograph intelligence to better in</li> <li>Robust Integrated Impa and knowledgeable ind statutory duty to involv particular consideration characteristics.</li> <li>Level of non-pay invest</li> </ul>	hal controls and governance ole engagement strategy and nitored ligence / digital solutions to nics better and triangulate th form transformational char act Assessments that are de lividuals that have a true un re our population in decision in to health inequalities and ment agreed Executive Con cial challenge, its use is on h	nd cross directorate o help understand our this with quality inge. eveloped by skilled nderstanding of our on making, giving I protected mmittee, however,

Mitigating Actions To Address Gaps	Target Date	Action Lead	Update on mitigations due this month
Integrated Impact Assessment processes reviewed, identification of training and development for colleagues' where appropriate required	End Q4 24/25	ED of Corporate Affairs	Update due in April 2025
To establish clear governance processes – thinking through the lens of the ICB's duty to involve and engage. An engagement and consultation assurance framework has been developed Further discussion to take place with the Executive Director of Corporate Affairs to develop mechanisms to embed the framework within project management processes	End Q4 24/25	ED Comms, Marketing & MR & ED of Corporate Affairs	Update due in April 2025



- Risk Domains mapped to Strategic Objectives 2024-25 and Risk Appetites
- HNY ICB Strategic Objectives 2024/25
- Risk Appetite Descriptors
- Likelihood Levels
- Impact Levels
- Closed Risks 2024-25

## Risk Domains mapped to Strategic Objectives 2024-25 and Risk Appetites

Strategic Objective	Domain (10 agreed drivers)	Risk Appetite	Descriptors			
Leading for Excellence	Delivery Improvement	Balanced (8)	<ul> <li>Quality Improvement</li> <li>Patient Safety</li> <li>Innovation &amp; Research</li> </ul>			
	Data and Digital	Open (12)	<ul> <li>Upscaling Digital Solutions / Cyber-Security</li> <li>Data Quality / BI and real time decision making</li> <li>Resource shift across sectors</li> </ul>			
	Empowering Collaboratives	Open (12)	<ul> <li>Embed accountabilities and delegated authority</li> </ul>			
Leading for Prevention	Population Health	Open (12)	<ul> <li>Outcomes through transformation and service improvement</li> <li>Pop health &amp; inequalities, targeting most deprived communities</li> </ul>			
	Relationship with Place	Open (12)	<ul> <li>Focus on cancer, CVD, MH and elderly/frail and H&amp;WB of children</li> <li>HNY centre for excellence for tobacco control</li> </ul>			
Leading for Sustainability	System workforce	Open (12)	<ul><li>Workforce breakthrough programme</li><li>Leadership development</li></ul>			
	Sustainable Estate	Open (12)	<ul> <li>Productivity, including use of technology</li> <li>Service provision blueprint (productivity and efficiency plans, incl estate)</li> </ul>			
	Outcomes Led Resourcing	Balanced (8)				
Voice at the Heart	Transformative public engagement	Open (12)	<ul> <li>Meaningful engagement and co-production</li> <li>Engagement for prevention, focussed on health inequalities</li> <li>Stakeholder management</li> </ul>			
	System Voice and Relationships	Open (12)				

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B



#### LEADING FOR EXCELLENCE

- Embed at pace our Innovation, Research, Improvement System (IRIS) to support our commitment to be a transformational ICS.
- Drive digital innovation at pace to ensure that the ICS is at the leading-edge by scaling up digital solutions to deliver our vision system priorities, and system wide operations.
- Ensure rapid progress in the use of data to provide high quality business intelligence and to support real time decision making.
- Take every opportunity to shift resources from acute services to community, primary and social care settings.
- Sustain a high-performance culture in the ICB and ensure a high-quality leadership cadre.
- Model our vision and values (including the values in the new Leadership framework for Board members) and message to our staff, our partners, and the wider community.
- Personally champion the delivery of the HNY ICB Equality, Diversity and Inclusion improvement plan 2024/5
- Practice excellent people interventions including high personal visibility, brilliant communications, high expectations of individuals and effective rigorous performance appraisal.
- Ensure that ICB/ICP governance arrangements are of the highest standard and are focused on safety of service users, oversight of risk, avoiding unnecessary bureaucracy and enabling clear decision making.

#### LEADING FOR SUSTAINABILITY

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- Create a blueprint for future service provision and associated organisational form by September 2024 for implementation from April 2025
- Deliver a quality financial and productivity programme in 24/25, based on the Grant Thornton review, that delivers measurable quality improvements, financial balance and increased productivity including reducing the overall pay bill of the ICB and the wider NHS in HNY.
- Deliver financial and efficiency plans of 4.2%, applying the principle of no deficits; whilst making investment decisions which will enable the ICS to achieve its ambitions.
- Accelerate the workforce breakthrough programme including measurable improvements 24/25, 25/26, 26/27 in all workstreams.
- Implement world class systems for nurturing and growing leadership potential across the ICS including effective succession planning, both in the ICB and across our partnership.
- Rapidly embed the accountabilities and delegated authority of provider collaboratives and places to ensure the ICS operating model delivers system and organisational goals and plans.
- Ensure significant improvements in ICB productivity in 24/25 by effective application of flexible working policies and use of technology.

#### LEADING FOR PREVENTION

- Measurably improve outcomes for patients and communities by transforming and improving services
- Deliver a population health and inequalities programme in 24/25 that measurably moves towards the long-term aim of improving the life chances and quality of life for people who live in HNY.
- Act as an Anchor network to exploit the collective potential of the System, including partner organisations, wider public service, the Further Education sector, and local business to address health and wider inequalities in the most deprived communities in Humber and North Yorkshire.
- Deliver plans for 24/25 that specifically improve Cancer, Coronary Vascular Disease, Mental Health and Elderly Frail Services.
- Deliver plans for 24/25 that continue to reduce smoking through the ongoing development of the HNY Centre of Excellence for Tobacco control.
- Deliver phase 1 of the plan to deliver a generational change in the health and wellbeing of children who live in HNY.

• Lead and manage effectively upwards (into NHSE and DHSC), outwards (Our 4+1 regional model) and horizontally across our 28 partner organisations and partners the voluntary, education and business sectors.

**VOICE AT THE HEART** 

- Establish leading edge approaches to understanding the views of the people we serve and seek to co-produce plans and actions that respond effectively to their needs.
- Develop programmes of engagement that promote health ensuring that over time health really is everyone's business, particularly in those areas where health inequality is life limiting.

# **Risk Appetite Descriptors**

Heat Map	Tolerance Level	Risk Appetite	Description
MINIMAL	Very low	Minimal (4)	Avoidance of any risk or uncertainty. Every decision will be to terminate the risk.
CAUTIOUS	Low	Cautious (6)	Preference for the safe option but is able to tolerate low level risk and uncertainty. Every decision will be to mitigate the level of risk.
BALANCED	Medium	Balanced (8)	Will seek to mitigate all risks and take actions to minimise harm or adverse clinical outcomes, while considering all options and tolerating a modest amount of risk if the benefit is clearly demonstrated. There is an acceptance that some impact may occur in pursuit of the outcome.
OPEN	High	Open (12)	Open to consider all options and take a greater amount of risk and uncertainty to achieve a bigger reward. Likely to choose an option that has a greater reward and accepts some impact.
HUNGRY	Very high	Hungry (16)	Eager to take on risk to achieve objectives. Will choose the option with greater reward and will accept any impact for the price of reward.



Likelihood Score		(L)				
Descriptor	1 Rare	2 Unlikely	3 Possible	4 Likely	5 Almost Certain	
Frequency How often does it/ might it happen	This will probably never happen/ recur	Do not expect it to happen / recur but it is possible it may do so	Might happen or recur occasionally	Will probably happen/ recur but it is not a persistent issue	Will undoubtedly happen/ recur, possibly frequently	
Probability Will it happen or not? % chance of not meeting objective	<0.1 per cent	0.1-1 per cent	1 -10 per cent	10-50 per cent	>50 per cent	

## Impact Levels



	1	2	3	4	5
omains	Negligible	~ Minor	Moderate	Serious	Catastrophic
impact on the safety of patients, staff or public (physical psychological harm)	<ul> <li>Minimal injury</li> <li>requiring no/minimal intervention or treatment.</li> <li>No time off work</li> </ul>	<ul> <li>Minor injury or</li> <li>illness, requiring minor intervention</li> <li>Requiring time off work for &gt;3 days</li> <li>Increase in length of hospital stay by</li> <li>1-3 days</li> </ul>	<ul> <li>Moderate injury requiring professional intervention</li> <li>Requiring time off work for 4-14 days</li> <li>Increase in length of hospital stay by 4-15 days</li> <li>RIDDOR/agency reportable incident</li> <li>An event which impacts on a small number of patients</li> </ul>	<ul> <li>Major injury leading to long-term incapacity/disability</li> <li>Requiring time off work for &gt;14 days</li> <li>Increase in length of hospital stay by &gt;15 days</li> <li>Mismanagement of patient care with long-term effects</li> </ul>	<ul> <li>Incident leading to death</li> <li>Multiple permanent injuries or irreversible health effects</li> <li>An event which impacts on a large number of patients</li> </ul>
Quality/ complaints/ audit	<ul> <li>Peripheral element of</li> <li>treatment or service</li> <li>suboptimal</li> <li>Informal complaint /inquiry</li> </ul>	<ul> <li>Overall treatment or service suboptimal</li> <li>Formal complaint /</li> <li>Local resolution</li> <li>Single failure to meet internal standards</li> <li>Minor implications for patient safety if unresolved</li> <li>Reduced performance rating if unresolved</li> </ul>	<ul> <li>Treatment or service has significantly reduced effectiveness</li> <li>Formal complaint/</li> <li>Local resolution (with potential to go to independent review)</li> <li>Repeated failure to meet internal standards</li> <li>Major patient safety implications if findings are not acted on</li> </ul>	<ul> <li>Non-compliance with national standards with significant risk to patients if unresolved</li> <li>Multiple complaints/</li> <li>independent review</li> <li>Low performance rating</li> <li>Critical report</li> </ul>	<ul> <li>Totally unacceptable level or quality of treatment/ service</li> <li>Gross failure of patient safety if findings not acted on</li> <li>Inquest/ombudsma n inquiry</li> <li>Gross failure to meet national standards</li> </ul>
Human resources/ Organisational development/ staffing/ competence	<ul> <li>Short-term low</li> <li>staffing level that temporarily reduces service quality (&lt; 1 day)</li> </ul>	Low staffing level     that reduces the     service quality	<ul> <li>Late delivery of key objective/ service due to lack of staff</li> <li>Unsafe staffing level or competence (&gt;1 day)</li> <li>Low staff morale</li> <li>Poor staff attendance for mandatory/key training</li> </ul>	<ul> <li>Uncertain delivery of key objective/service due to lack of staff</li> <li>Unsafe staffing level or competence (&gt;5 days)</li> <li>Loss of key staff</li> <li>Significant numbers of staff not attending mandatory / key training</li> </ul>	<ul> <li>Non-delivery of key objective /service due to lack of staff</li> <li>Ongoing unsafe staffing levels or competence</li> <li>Loss of several key staff</li> <li>No staff attending mandatory training key training on an ongoing basis</li> </ul>
Statutory duty/ inspections	<ul> <li>No or minimal</li> <li>impact or breech of guidance/ statutory duty</li> </ul>	Breech of statutory legislation     Reduced performance rating if unresolved	<ul> <li>Single breech in statutory duty</li> <li>Challenging external recommendations/ improvement notice</li> </ul>	Enforcement action     Multiple breeches in     statutory duty     Improvement     notices     Low performance     rating     Critical reports	<ul> <li>Multiple breeches in statutory duty</li> <li>Prosecution</li> <li>Complete systems change required</li> <li>Zero performance rating</li> <li>Severely critical reports</li> </ul>

Adverse publicity / reputation	Rumors Potential for public concern / media interest Damage to an individual's reputation.	<ul> <li>Local media coverage – short-term reduction in public confidence</li> <li>Elements of public expectation not being met</li> <li>Damage to a team's reputation</li> </ul>	<ul> <li>Local media coverage –</li> <li>long-term reduction in public confidence</li> <li>Damage to a services reputation</li> </ul>	<ul> <li>National media coverage with &lt;3 days service well below reasonable public expectation</li> <li>Damage to an organisation's reputation</li> </ul>	<ul> <li>National media coverage with &gt;3 days service well below reasonable public expectation. MP concerned (questions in the House)</li> <li>Total loss of public confidence (NHS reputation)</li> </ul>
Business objectives/ projects	Insignificant cost increase/ schedule slippage	<ul> <li>&lt;5 per cent over project budget</li> <li>Schedule slippage</li> </ul>	<ul> <li>5–10 per cent over project budget</li> <li>Schedule slippage</li> </ul>	Non-compliance with national 10– 25 per cent over project budget     Schedule slippage     Key objectives not met	<ul> <li>Incident leading &gt;25 per cent over project budget</li> <li>Schedule slippage</li> <li>Key objectives not met</li> </ul>
Finance including claims	Small loss Risk of claim remote	0.25 per cent of budget	<ul> <li>Loss of 0.25– 0.5 per cent of budget</li> <li>Claim(s) between £10,000 and £100,000</li> </ul>	cent of budget Claim(s) between £100,000 and £1 million	<ul> <li>Non-delivery of key objective/ Loss of &gt;1 per cent of budget</li> <li>Failure to meet specification / slippage</li> <li>Loss of contract / payment by results</li> <li>Claim(s) &gt;£1 million</li> </ul>
Service/business interruption Environmental impact	Loss/interruptio n of >1 hour Minimal or no impact on the environment	<ul> <li>Loss/ interruption of &gt;8 hours</li> <li>Minor impact on environment</li> </ul>	<ul> <li>Loss/interruption of &gt;1 day</li> <li>Moderate impact on environment</li> </ul>	of >1 week	<ul> <li>Permanent loss of service or facility</li> <li>Catastrophic impact on environment</li> </ul>
Data Loss / Breach of Confidentiality	Potentially serious breach. Less than 5 people affected or risk assessed as low eg files were encrypted	<ul> <li><u>Serious</u> potential breach and risk assessed high eg unencrypted clinical records. Up to 20 people affected</li> </ul>	<ul> <li><u>Serious</u> breach or confidentiality eg up to 100 people affected</li> </ul>	<ul> <li>Serious breach with either particular sensitivity eg sexual health details or up to 1000 people affected</li> </ul>	<ul> <li>Serious breach with potential for ID theft or over 1000 people affected</li> </ul>

### CLOSED RISKS 2024/25 (old reference system)

BAF Ref: B2 (old reference system)	STRATEGIC OBJECTIVE B: Managing Tomorrow	Executive Risk Owner: Executive Director of Finance & Investment	Assurance Committee: Population Health & Prevention Committee					
<b>Principal Risk:</b> Failure to connect and bui that affects the population.	Id relationships with all partners and stakeholders around meeting t	he wider needs to the population will lead to fragme	ntation and reduce the impact on wider determinants					
Reason for Closure: Risk score met risk	appetite and became part of business as usual							
Closure Recommended by: Executive C	Committee / Population Health & Prevention Committee							
Date Approved for Closure by the ICB E	Board: 10 April 2024							
BAF Ref: C2 (old reference system)	STRATEGIC OBJECTIVE B: Enabling the effective operation of the organisation       Executive Risk Owner:       Assurance Committee:         Executive Director Corporate Affairs       Executive Committee:							
Principal Risk: Failure to ensure the ICB maintains robust governance processes and effective control mechanisms will prevent the ICB meeting regulatory and compliance standards and threaten organisational sustainability and undermining confidence in the ICS leadership								
Reason for Closure: Risk score met risk	appetite and became part of business as usual							
Closure Recommended by: Executive C	Committee							
Date Approved for Closure by the ICB E	Board: 10 April 2024							
BAF Ref: A6 (old reference system)		xecutive Risk Owner: eputy Chief Executive / Chief Operating officer	Assurance Committee: Executive Committee					
Principal Risk: Failure to deliver the ICB	Dperating plan for 2023/24, and the associated 31 national objective	es, may result in patients not being treated in a timel	y and appropriate manner.					
Reason for Closure: Risk specific to 2023	3/24 – New risk opened for 2024/25							
Closure Recommended by: Executive C	Committee							
Date Approved for Closure by the ICB E	Board: 8 May 2024							
BAF Ref: A3 (old reference system)		Executive Risk Owner: Executive Director of Finance and Investment	Assurance Committee: Finance, Performance & Delivery Committee					
<b>Principal Risk:</b> Failure to operate within th undermining confidence in the ICS leaders	ne ICB's available resources for 2023/24 will cause financial instabil hip.	ity leading to poorer outcomes for the population and	d threaten organisational sustainability					
Reason for Closure: Risk specific to 2023	3/24 – New risk opened for 2024/25							
Closure Recommended by: Finance, Performance & Delivery Committee								
Date Approved for Closure by the ICB Board: 8 May 2024								

### CLOSED RISKS 2024/25 (new reference system)

BAF Ref: C1	STRATEGIC OBJECTIVE C: Leading for Sustainability	Executive Risk Owner: Executive Director of People	Assurance Committee: Workforce Board / Committee	
Principal Risk: Immediate term financial pressure, employment relations challenges and increasing workload lead to reductions in the availability of workforce across the system and in the numbers of people who choose to start training this year for future health and care careers, negatively affecting service user experience and individual outcomes.				
Reason for Closure: Previously, risks C1 and C4 were identified within the "today" and "tomorrow" risk domains on the Balanced Assessment Framework (BAF). Subsequent to the revision of risk domains to incorporate "leading for sustainability," the Workforce Board/Committee determined that a single consolidated risk, C7, adequately encompasses the elements of the original risks C1 and C4.				
Closure Recommended by: Workforce Board / Committee				
Date Approved for Closure by the ICB Board: 14 August 2024				
BAF Ref: C4	STRATEGIC OBJECTIVE C: Leading for Sustainability	Executive Risk Owner: Executive Director of People	Assurance Committee: Workforce Board / Committee	
	Leading for Sustainability alise on priority workforce transformation initiatives lead to static o	Executive Director of People	Workforce Board / Committee	
Principal Risk: Failure to deliver or capita negatively affect population health outcome Reason for Closure: Previously, risks C1	Leading for Sustainability alise on priority workforce transformation initiatives lead to static o	Executive Director of People or worsening workforce recruitment and retention challe nains on the Balanced Assessment Framework (BAF).	Workforce Board / Committee enges system-wide over coming years, which in turn Subsequent to the revision of risk domains to	
Principal Risk: Failure to deliver or capita negatively affect population health outcome Reason for Closure: Previously, risks C1	Leading for Sustainability alise on priority workforce transformation initiatives lead to static of es and limit impact on health inequalities and C4 were identified within the "today" and "tomorrow" risk dor Workforce Board/Committee determined that a single consolidate	Executive Director of People or worsening workforce recruitment and retention challe nains on the Balanced Assessment Framework (BAF).	Workforce Board / Committee enges system-wide over coming years, which in turn Subsequent to the revision of risk domains to	
Principal Risk: Failure to deliver or capital negatively affect population health outcome Reason for Closure: Previously, risks C1 incorporate "leading for sustainability," the	Leading for Sustainability alise on priority workforce transformation initiatives lead to static of es and limit impact on health inequalities and C4 were identified within the "today" and "tomorrow" risk dor Workforce Board/Committee determined that a single consolidate Board / Committee	Executive Director of People or worsening workforce recruitment and retention challe nains on the Balanced Assessment Framework (BAF).	Workforce Board / Committee enges system-wide over coming years, which in turn Subsequent to the revision of risk domains to	